

Please fill out this form completely and make sure the document does accompany the instruments you return to OTT HydroMet. In case your instruments are not covered by warranty, we will send you a quotation after the evaluation has been completed.

Delivery address		Billing address	
Company/Authority	<input type="text"/>	<input type="checkbox"/>	My billing address is the same
Contact	<input type="text"/>	Company/Authority	<input type="text"/>
Street	<input type="text"/>	Contact	<input type="text"/>
ZIP code, City	<input type="text"/>	Street	<input type="text"/>
Country	<input type="text"/>	ZIP code, City	<input type="text"/>
Phone	<input type="text"/>	Country	<input type="text"/>
email	<input type="text"/>		
Ticket number	<input type="text"/>		

Please list the units to be returned and describe all symptoms, error messages, etc.

Provide as many details as possible.

Instrument type	<input type="text"/>	Serial number	<input type="text"/>
Problem description	Problem occurs		<input type="checkbox"/> Permanently <input type="checkbox"/> Intermittently
<input type="text"/>			
<input type="text"/>			
<input type="text"/>			

Instrument type	<input type="text"/>	Serial number	<input type="text"/>
Problem description	Problem occurs		<input type="checkbox"/> Permanently <input type="checkbox"/> Intermittently
<input type="text"/>			
<input type="text"/>			
<input type="text"/>			

Instrument type	<input type="text"/>	Serial number	<input type="text"/>
Problem description	Problem occurs		<input type="checkbox"/> Permanently <input type="checkbox"/> Intermittently
<input type="text"/>			
<input type="text"/>			
<input type="text"/>			

Additional requests

Repair quotation | In case the costs are not confirmed, we will invoice a service fee of 50,00 EUR per unit for evaluation, assessment and issuing a repair quotation.

Data recovery

Additional notes

Please print this document and attach it outside the shipping box. Make sure the documents are clearly visible, and send your shipment to:

OTT HydroMet GmbH
 Repair Center
 Ludwigstr. 16
 87437 Kempten
 Germany