

Please fill out this form completely and make sure the document does accompany the instruments you return to OTT HydroMet. In case your instruments are not covered by warranty, we will send you a quotation after the evaluation has been completed.

Delivery address

Company/Authority

Contact

Street

ZIP code, City

Country

Phone

email

Ticket number

Billing address

My billing address is the same

Company/Authority

Contact

Street

ZIP code, City

Country

Please list the units to be returned and describe all symptoms, error messages, etc.

Provide as many details as possible.

Instrument type Serial number

Problem description Problem occurs Permanently Intermittently

Instrument type Serial number

Problem description Problem occurs Permanently Intermittently

Instrument type Serial number

Problem description Problem occurs Permanently Intermittently

Additional requests

Repair quotation | In case the costs are not confirmed, we will invoice a service fee of 43,25 EUR per unit for evaluation, assessment and issuing a repair quotation.

Data recovery

Additional notes

Please print this document and attach it outside the shipping box. Make sure the documents are clearly visible, and send your shipment to:

OTT HydroMet GmbH
Repair Center
Ludwigstr. 16
87437 Kempten
Germany