

**Return address:**

**OTT HydroMet GmbH**

- Repair Center -  
Ludwigstr. 16  
87437 Kempten  
GERMANY

**Repair Order**

To ensure a smooth repair process, please fill out this form completely and make sure the document does accompany the instrument(s) you need to return to OTT.

In case your instrument(s) is (are) not covered by warranty, we will let you have a quotation after the evaluation has been completed.

**Sender**

Company / Authority \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Street \_\_\_\_\_  
ZIP / City \_\_\_\_\_  
Country \_\_\_\_\_  
Phone Number for inquiry calls \_\_\_\_\_  
E-mail-address \_\_\_\_\_  
*Ticket number (if available)* \_\_\_\_\_

**Differing delivery address (if applicable)**

Company / Authority \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Street \_\_\_\_\_  
ZIP / City \_\_\_\_\_  
Country \_\_\_\_\_

**Differing billing address (if applicable)**

Company / Authority \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Street \_\_\_\_\_  
ZIP / City \_\_\_\_\_  
Country \_\_\_\_\_

**Please list the unit(s) to be returned on the next page.**

Please describe all symptoms, error messages etc.  
Kindly provide as many details as possible.

Instrument type	Serial number	Problem description	Error occurs...
			<input type="checkbox"/> permanently  <input type="checkbox"/> intermittently
			<input type="checkbox"/> permanently  <input type="checkbox"/> intermittently
			<input type="checkbox"/> permanently  <input type="checkbox"/> intermittently

**Additional demand**

**Repair Quotation**

In case the costs are not confirmed, we will invoice a service fee of  
**41,75 EUR per unit**  
for evaluation, assessment and issuing a repair quotation.

**Data Recovery**

**Notes**

**Please print out the document and apply the paperwork to the outside of the shipping box. Make sure the documents are clearly visible. Thank you.**