Operating instructions
Groundwater Datalogger
OTT ecoLog 500

OTT ecoLog 500 3G

Valid for:
– OTT ecoLog 500:   devices with serial number ≥ 421695
– OTT ecoLog 500 3G: all devices
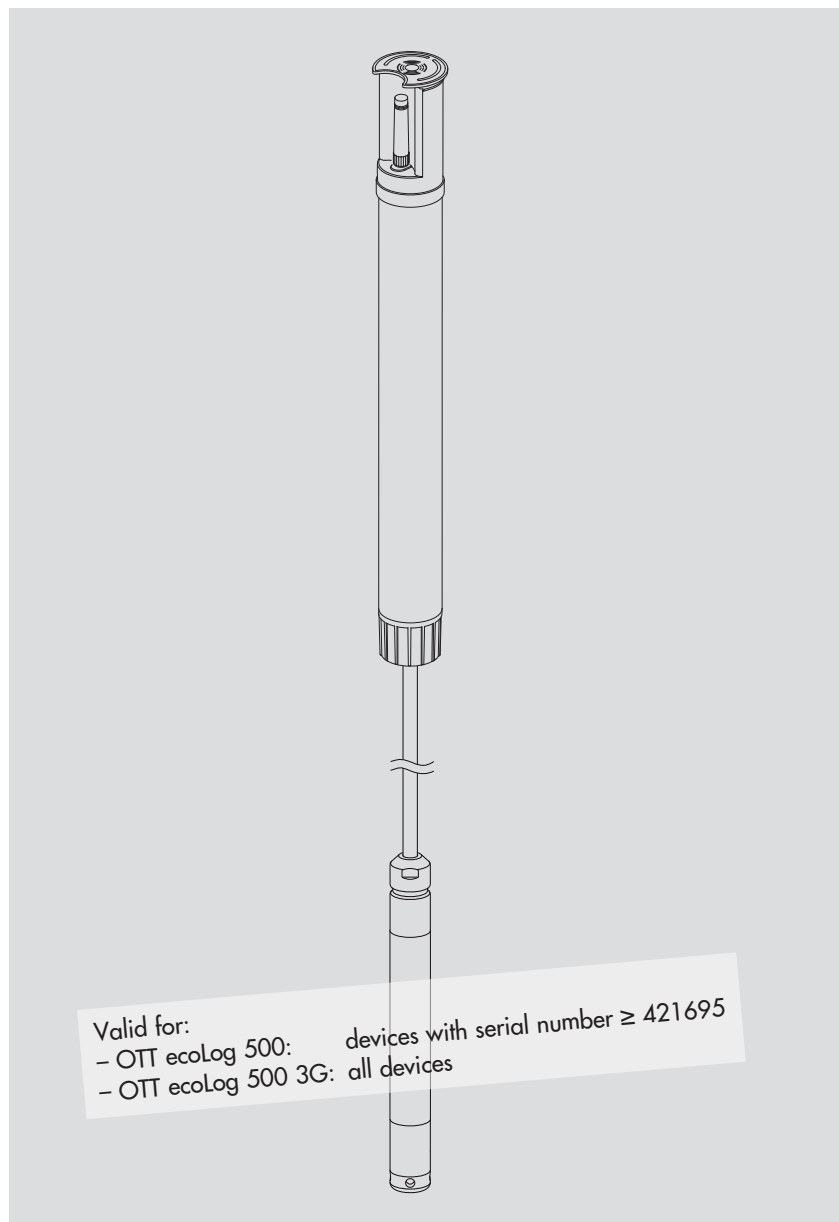
These operating instructions cover the groundwater dataloggers

▶ OTT ecoLog 500
▶ OTT ecoLog 500 3G

The following naming conventions are used to distinguish between the different device variants within the description:

OTT ecoLog 500 (3G)   → applies to both device variants
OTT ecoLog 500   → applies to OTT ecoLog 500 only
OTT ecoLog 500 3G   → applies to OTT ecoLog 500 3G only

These operating instructions (version "06-1017") cover the OTT ecoLog 500 (3G) software versions

▶ OTT ecoLog 500 firmware: **V 1.03.5**
▶ OTT ecoLog 500 3G firmware: **V 1.00.0**
▶ OTT Water Logger Operating Program: **V 1.70.0 and later**

The OTT ecoLog 500 (3G) firmware can be found in the "Advanced operation" mode, "OTT ecoLog 500 (3G)" window of the operating program. The version of the operating program can be found via the "Info" function in the "Help" menu.

We reserve the right to make technical changes and improvements without notice.

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1 Scope of supply

▶ **OTT ecoLog 500**
– 1 groundwater datalogger consisting of a communication unit with built-in GSM/GPRS cellular modem, pressure probe cable with pressure compensation capillary and Kevlar core for longitudinal stabilization, 2 desiccant capsules, and pressure probe with datalogger;
– 1 lithium battery, DD type (26 Ah) or D type (13 Ah)
– 1 operating instructions
– 1 factory acceptance test (FAT) certificate

▶ **OTT ecoLog 500 3G**
– 1 groundwater datalogger consisting of a communication unit with built-in GSM/GPRS/UMTS/HSPA+ cellular modem, pressure probe cable with pressure compensation capillary and Kevlar core for longitudinal stabilization, 2 desiccant capsules; pressure probe with datalogger
– 1 lithium battery, DD type (26 Ah); or 1 lithium battery, D type (13 Ah)
– 1 operating instructions
– 1 factory acceptance test (FAT) certificate

2 Order numbers

▶ **OTT ecoLog 500**

Groundwater datalogger
– incl. lithium battery, DD type (26 Ah)   55.446.001.9.0
– incl. lithium battery, D type (13 Ah)   55.446.002.9.0

▶ **OTT ecoLog 500 3G**

Groundwater datalogger
– incl. lithium battery, DD type (26 Ah)   55.448.001.9.0
– incl. lithium battery, D type (13 Ah)   55.448.002.9.0

Required ordering information
– Measuring range: 0 … 4 / 10 / 20 / 40 / 100 m
– System length: 2 … 200 m (±1 % ±5 cm)
– Temperature sensor: calibrated/not calibrated

▶ **Accessories [1]**

Adapter plates
for OTT top caps with cut-out
– 3"   55.446.022.9.2
– 4"   55.446.023.9.2
– 4,5"   55.446.024.9.2
– 5"   55.446.025.9.2
– 6"   55.446.026.9.2

Universal suspension bracket   55.446.021.9.2
for top caps from 3" upwards, without cut-out
as well as for universal installation

"OTT Water Logger Software CD-ROM"   56.572.002.9.7
OTT Water Logger Operating Program for PC, and
OTT ecoLog 500 (3G) operating instructions (PDF file)

External radio antenna
cable length: 0.5 m   97.980.131.9.5
cable length: 1.0 m   97.980.132.9.5
cable length: 1.5 m   97.980.133.9.5

5-sided key   20.250.095.4.1
for locking OTT top caps

Optical reading head OTT IrDA link USB   55.520.026.9.2

[1] Additional accessories – e.g. plastic top caps, top caps with external or internal radio antenna on request

▶ **Spare parts/**
Consumables

Lithium battery, DD type (26 Ah)	97.800.011.9.5
Lithium battery, D type (13 Ah)	97.800.009.9.5
Desiccant capsules 2x in aluminum bags	97.100.296.9.5

3 Basic safety information

▶ Read these operating instructions before using the OTT ecoLog 500 (3G) for the first time! Become completely familiar with the installation and operation of the OTT ecoLog 500 (3G) and its accessories! Keep these operating instructions for later reference.

▶ The OTT ecoLog 500 (3G) is designed to measure groundwater levels and temperature and to transmit these measured values through a GSM cellular network. Only use the OTT ecoLog 500 (3G) as described in these operating instructions! For further information → refer to Chapter 4, "Introduction".

▶ Please note all safety and warning information given within the individual work steps. All safety and warning information given in these operating instructions are marked by the following adjacent warning signals:
   – **Black warning triangle** → warning of potential damage to the unit, reduced functionality and particularly noteworthy points.
   – **Black warning triangle with yellow background** → there is a health hazard! Detailed information on the hazard including information on how to prevent the hazard and possible consequences of non-observance.

▶ Ensure the electrical, mechanical, and climatic specifications listed in the technical data are adhered to.
   For further information → refer to Chapter 23, "Technical data".

▶ When operating the OTT ecoLog 500 (3G), keep a minimum distance of 0.2 metres between radio antennae and
   – people, as well as
   – other electrical equipment/antennae

▶ Handle the pressure probe cable with care. Do not kink the cable or pull it across sharp edges!

▶ Do not make any changes or retrofits to the OTT ecoLog 500 (3G)! If changes or retrofits are made, all guarantee claims are voided.

▶ Have a faulty OTT ecoLog 500 (3G) inspected and repaired by our repair center. On no account carry out repairs yourself!
   For further information → refer to Chapter 21, "Repair".

▶ After putting the unit out of service, properly dispose of the OTT ecoLog 500 (3G). On no account put the OTT ecoLog 500 (3G) into the normal domestic waste. For further information → refer to Chapter 22, "Note about the disposal of used units".

CAUTION
Hot device surface at higher ambient temperatures!

The metal parts of OTT ecoLog 500 (3G) device surface can get very hot at higher ambient temperatures[1]. This may lead to burns.

Use protection gloves during installation and maintenance at higher ambient temperatures[1]!

[1] > approx. 60 °C / 140 °F

Federal Communications Commission (FCC) Approval
Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will berequired to correct the interference at his own expense.

Industry Canada Approval
This Class A digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

4 Introduction

The OTT ecoLog 500 (3G) groundwater datalogger is designed to precisely measure and store groundwater levels and temperature and to transmit these measured values through a GSM cellular network.

The pressure probe equipped with a relative pressure probe cell uses the hydrostatic pressure of the water column to determine the water level. As a reference, a pressure compensation capillary in the pressure probe cable provides the measuring cell with the current ambient air pressure. Erroneous measurement results due to atmospheric air pressure fluctuations are thus eliminated.

The OTT ecoLog 500 (3G) is available in five measuring ranges:
▶ 0 …   4 m water column (0 ... 0.4 bar)
▶ 0 …   10 m water column (0 ... 1 bar)
▶ 0 …   20 m water column (0 ... 2 bar)
▶ 0 …   40 m water column (0 ... 4 bar)
▶ 0 … 100 m water column (0 ... 10 bar)

Based on a reference value that is input during startup, the OTT ecoLog 500 (3G) default setting provides measurement results in the form of depth values. Alternatively, levels or pressure values are possible. The measurement intervals (sample intervals) can be preselected as necessary.

The operating parameters are set using the "OTT Water Logger Operating Program" PC software. This software allows the system to be conveniently and flexibly tailored to a wide range of measurement requirements of a station. The software can be set to provide a basic or an advanced user interface. The basic user interface allows all settings to be adjusted within a single program window. In the advanced user interface, the sample interval can be controlled e.g. by means of limit events. The software also supports the execution of pumping tests.

The stored measured values are made available through an infrared interface (IrDA) for wireless readout using PC on which the OTT Water Logger Operating Program is executed.

The OTT ecoLog 500 (3G) includes a built-in cellular modem (with SMA antenna connector) that is used for remote data transfer and remote parameterizing[1] via the cellular network. The remote data transfer can be optionally carried out by SMS text messages or transmission services GSM, GPRS, UMTS [2] or HSPA+ [2].
If necessary – e.g. when the signal strength of the cellular network is low at the installation site – the factory installed radio antenna may be replaced by an external one.

The OTT ecoLog 500 (3G) is installed by simply hanging it into observation wells of 2" in diameter and above. For this purpose, various adapters/universal suspension brackets are available as accessories. For power supply, two options are available: lithium battery, DD type, 26 Ah capacity or lithium battery, D type, 13 Ah capacity. When using the DD type lithium battery, battery lifetime is (depending on additional parameters) at least 10 years, taking into account one single remote data transfer per day.
The communication unit of the OTT ecoLog 500 (3G) can withstand temporary flooding (for details, refer to Chapter 23, "Technical data").

[1] only OTT ecoLog 500
[2] only OTT ecoLog 500 3G

Fig. 1: Setup of a groundwater measurement station using the OTT ecoLog 500 (3G).

The OTT ecoLog 500 (3G) essentially consists of three components: communication unit, pressure probe cable, and pressure probe with datalogger.

OTT ecoLog 500 (3G) system length = length ofcommunication unit + cable length + length of pressure probe with datalogger. (The system length is required when ordering an OTT ecoLog 500 (3G). When setting the OTT ecoLog 500 (3G) operating parameters, the system length is not required.)

(The rubber stop attached to the pressure probe cable prevents the pipe casing from falling when the communication unit is open. Do not move the rubber stop!)

Top cap

Observation well

Communication unit

Depth

System length

Rubber stop (don't move)

Pressure probe cable

Measuring ranges:
0 … 4 m, 0 … 10 m, 0 … 20 m,
0 … 40 m, 0 … 100 m Water column

Measuring range

Pressure probe with datalogger

Pressure sensor
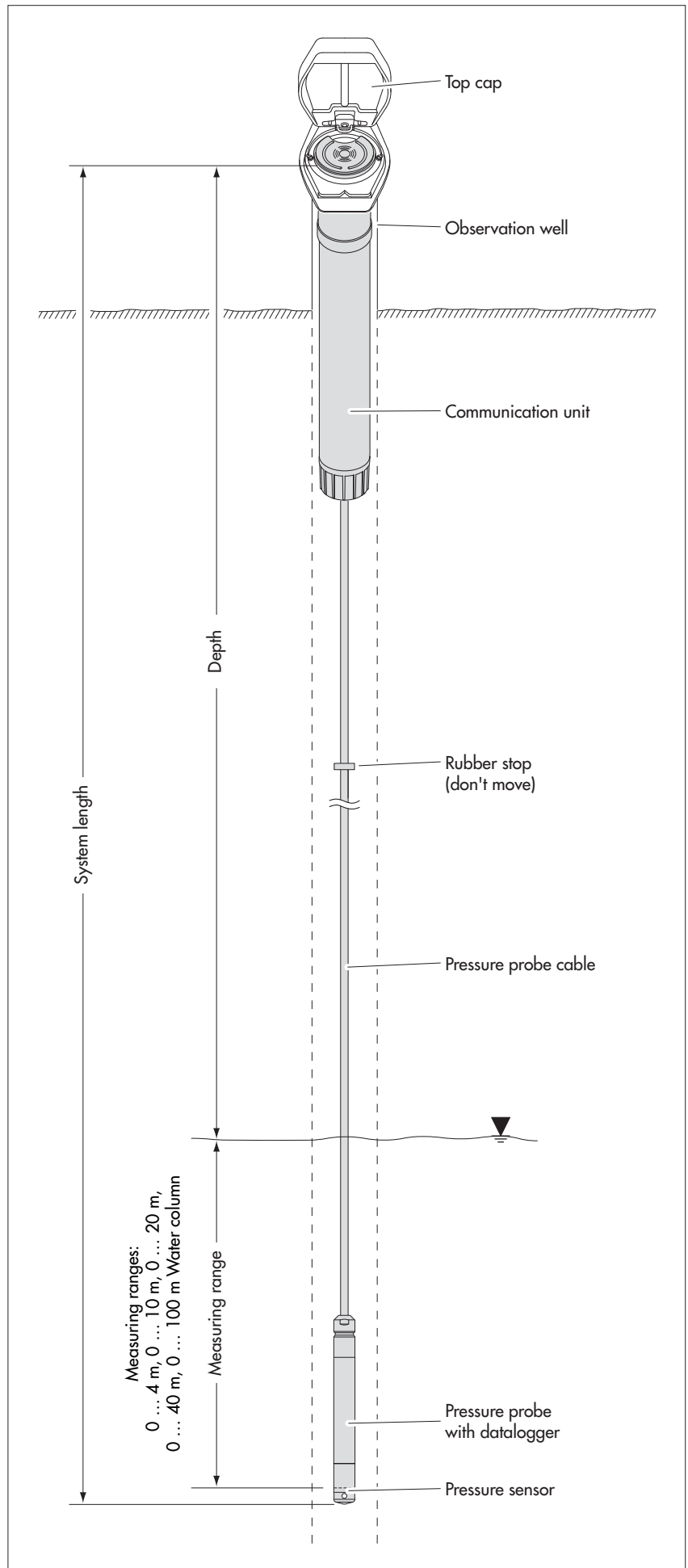
5 Installing, checking, and replacing batteries

WARNING
Improper handling of batteries involves fire or explosion hazard!

▶ Only use the battery types specified (no rechargeable types).
▶ Always use brand-new batteries. Do not mix used and new batteries.
▶ Do not mix batteries from different manufacturers
▶ Do not charge the batteries!
▶ Avoid short circuits!
▶ Avoid mechanical damage!
▶ Do not open batteries!
▶ Do not expose batteries to fire or to temperatures above 100 °C!
▶ Do not solder on the batteries!
▶ Properly dispose of exhausted batteries. Do not put them into domestic waste.

Suitable battery types
▶ Lithium battery, DD type (26 Ah), (use OTT accessories only); or
▶ Lithium battery, D type (13 Ah), (use OTT accessories only)

Battery lifetimes
The values mentioned below apply to the following conditions: sample interval:
1 hour; one single remote data transfer per day; system length: 50 m.
▶ Lithium battery, DD type : at least 10 years
▶ Lithium battery, D type :   at least 5 years

Notes

▶ The OTT ecoLog 500 (3G) starts measuring after inserting the batteries (there is no ON/OFF switch).
▶ If the OTT ecoLog 500 (3G) is to be shut off → remove the batteries. This will prevent the batteries from draining prematurely and will stop any recording of unusable measurements.
▶ When transporting the OTT ecoLog 500 (3G)→ remove the batteries. This will prevent the batteries from draining prematurely and will stop any recording of unusable measurements.
▶ When bringing the unit back into operation, it takes – dependent on how much data is stored – up to 7 minutes until the OTT ecoLog 500 (3G) starts measuring again.

Check the battery voltage as follows

■ Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.

■ Select the "OTT ecoLog 500 (3G)" menu, "View Instantaneous values" function [1] → The OTT ecoLog 500 (3G) starts an instantaneous value measurement → The "Observer" window indicates the current battery voltage and the energy drawn from the batteries so far in Ah.

■ Criterion for replacing the batteries: Ah drawn
Lithium battery, DD type: > approx. 20 Ah
Lithium battery, D type : > approx. 10 Ah
→ Replace the batteries.
(For technical reasons, the battery voltage displayed cannot not be used as a criterion for replacing the batteries.)

■ Click on the "Exit" button.

■ Close the operating program.

[1] With suitable settings (Menu "File", function "Options"), the operating program starts with the "Observer" window.

5.1 Power supply using lithium batteries

How to insert the lithium battery

- Remove the screw fitting from the communication unit.
- Slide the cap and pipe casing of the communication unit approx. 50 cm towards the pressure probe cable.

Fig. 2: Setup of the OTT ecoLog 500 (3G) communication unit.
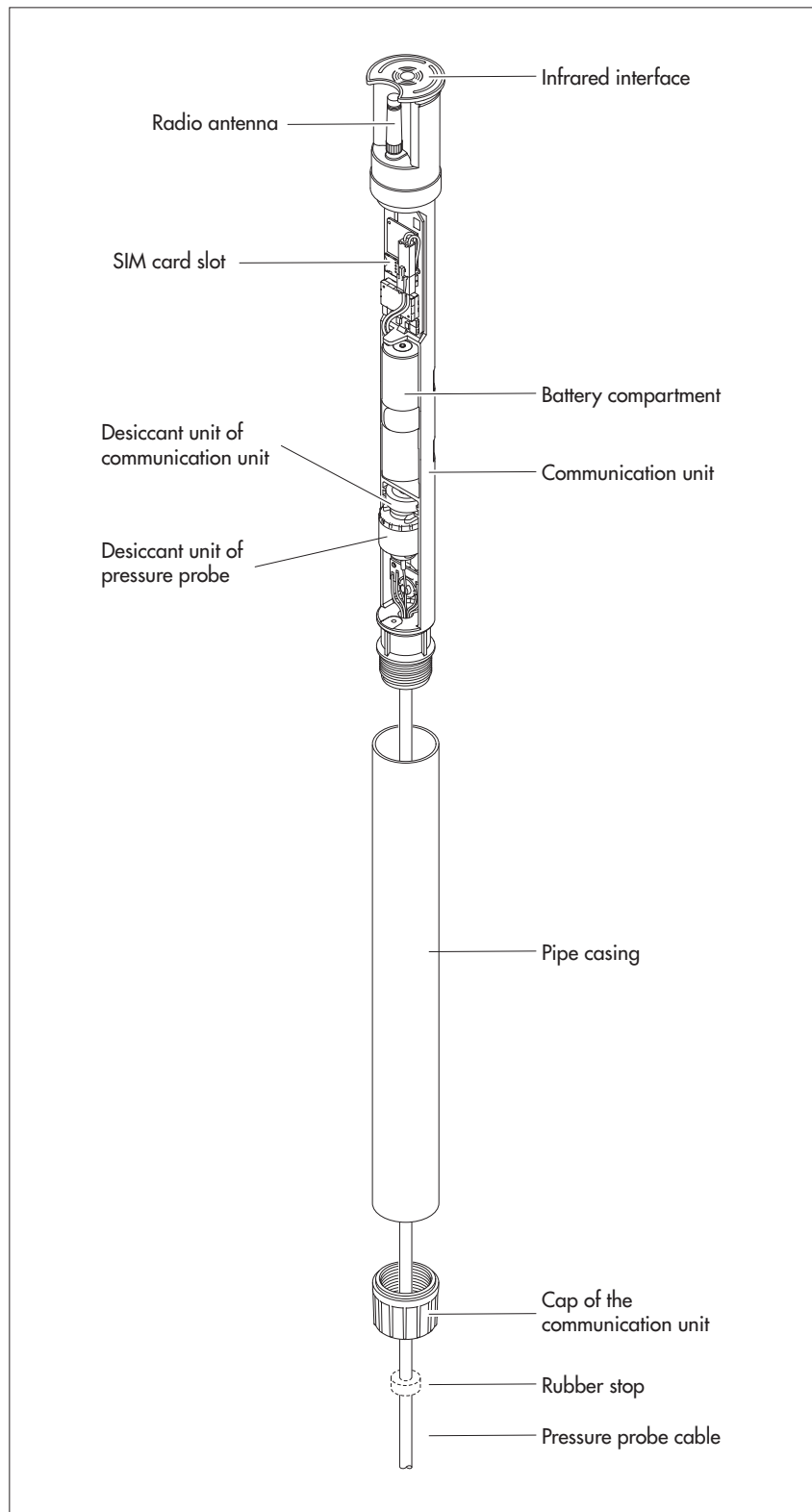
■ Connect the lithium battery plug to the socket of the electronic unit, as shown in figure 3.

Fig. 3: Inserting the lithium battery.
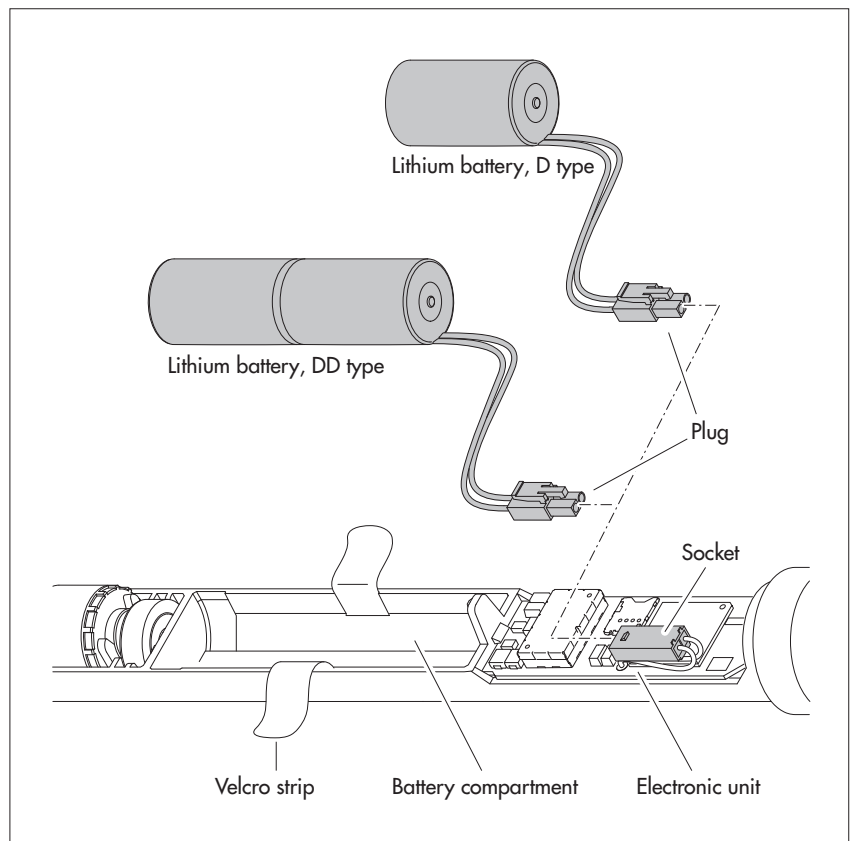
■ Open the Velcro strip of the battery compartment.
■ Insert the lithium battery into the battery compartment (D type lithium battery: insert the battery into the right-hand side (top) of the battery compartment; the wiring of the D type lithium battery below the heat-shrinkable tubing must be located at the side or bottom.)
■ Firmly close the Velcro strip around the lithium battery.
■ Slide the cap and the pipe casing of the communication unit back up to the stop. **Please note:** Do not bend or pinch the battery lead.
■ Reinstall the screw fitting to the communication unit.

How to replace the lithium battery

- Open the top cap/observation well cover.
- Pull and hold the communication unit approximately 1 m out of the observation well (a second person would be useful).
- Remove the screw fitting from the communication unit.
- Slide the cap and pipe casing of the communication unit approx. 50 cm towards the pressure probe cable. (The rubber stop located on the pressure probe cable (refer to Fig. 2) prevents the pipe casing from falling. Do not move the rubber stop!)
- Disconnect the lithium battery plug from the socket of the electronic unit, while pressing the connector latch.
- Open the Velcro strip of the battery compartment.
- Remove the exhausted lithium battery and make sure not to pull the lead!
- Within 10 minutes, connect the lithium battery plug to the socket of the electronic unit, as shown in figure 3.
- Insert the lithium battery into the battery compartment (D type lithium battery: insert the battery into the right-hand side (top) of the battery compartment; the wiring of the D type lithium battery below the heat-shrinkable tubing must be located at the side or bottom.)
- Firmly close the Velcro strip around the lithium battery.
- Slide the cap and the pipe casing of the communication unit back up to the stop. **Please note:** Do not bend or pinch the lithium battery lead.
- Reinstall the screw fitting to the communication unit.
- Slowly and carefully reinsert the communication unit into the observation well.
- Delete the power consumption value (power drawn from battery in ampere hours) in the "Observer" window of the operating program. For more information, please refer to online help in the operating program.
- Close the top cap/observation well cover.

Notes

▶ The OTT ecoLog 500 (3G) stores the measured values in a non-volatile memory. There is no loss of data when changing batteries.
This also applies to storage without batteries for a long period.

▶ If replacing the batteries takes longer than approx. 10 minutes the time (and possibly the date) will have to be re-entered, refer to Chapter 15, "Setting date and time". Furthermore, it takes – dependent on how much data is stored – up to 7 minutes until the OTT ecoLog 500 (3G) starts measuring again (during this time, the OTT ecoLog 500 (3G) re-initializes its database).

▶ When replacing the batteries, we recommend changing the desiccant capsules at the same time, refer to Chapter 18.2, "Replacing the desiccant capsules".

5.2 Note on power supply using alkaline batteries

OTT ecoLog 500: power supply with alkaline batteries is no longer possible for devices with a serial number ≥ 421695 (production date later than 21.06.2017!

Due to various technical modifications the optional battery holder* for alkaline batteries is not suitable for the new OTT ecoLog 500.
* until July 2017 the battery holder for alcaline batteries was available as accessory

OTT ecoLog 500 3G: power supply with alkaline batteries is not possible for this device version!

6 Inserting a SIM card

For communicating over the cellular network, a SIM card is required
(Type Micro-SIM card).

How to insert the SIM card:

■ Remove the screw fitting from the communication unit.
■ Slide the cap and pipe casing of the communication unit approx. 50 cm
towards the pressure probe cable, refer to Fig. 2.
■ Temporarily disconnect battery (refer to Section 5.1).

■ Make sure not to touch the gold-colored contacts of the SIM card!
Insert the SIM card into the silver-coloured SIM card slot as shown in Fig. 4
(with the bevelled edge pointing left) until you hear it clicking into place.
Make sure that the SIM card is fully inserted and engaged!

Fig. 4: Inserting the SIM card.

SIM card   SIM card slot
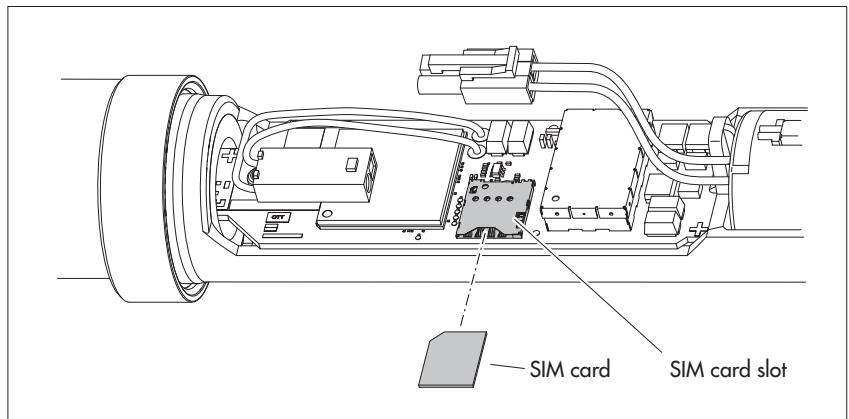
■ Reconnect battery (refer to Section 5.1).
■ Slide the cap and the pipe casing of the communication unit back up to the
stop. **Please note:** Do not bend or pinch the battery lead.
■ Reinstall the screw fitting to the communication unit.

Changing/removing the SIM card

■ Press the SIM card approx. 1 mm further into the SIM card slot before letting
go. The SIM card will then be ejected a few millimeters and can easily be
pulled out.

7 If required: Connecting an external radio antenna

If the local signal strength of the cellular network prevents transmitting from the closed observation well, an external radio antenna (accessory) is to be connected to the OTT ecoLog 500 (3G). In this case, only the dedicated external radio antenna specified by OTT must be used for this particular application (cable length max. 3 m).

You may fasten the external radio antenna to a suitable location using the shim and nut supplied (drilling a hole for the thread of the external antenna is required: Ø approx. 18 mm). For this installation, an individual solution to fasten the external antenna must be found depending on the station.

If the observation well is closed by a top cap you need to have a hole in the observation well so that the antenna cable can be routed to the outside (to prevent rain water from entering into the observation well, it is recommended to place the hole on the side). If required seal the cable feedthrough.

How to connect an external radio antenna

Depending on the particular local situation (diameter of the observation well, type of the top cap, and other mounting characteristics), the external radio antenna must be connected prior to or during installation. Please note the relevant chapters 8.2 through 8.4.

◼ Carefully unscrew the factory mounted antenna by hand.
◼ Route the plug of the antenna cable through a hole in the observation well.
◼ Connect the plug to the antenna socket and hand-tighten the locknut.
◼ Fasten the external radio antenna to a suitable location outside the observation well.

Fig. 5: Connecting an external radio antenna.
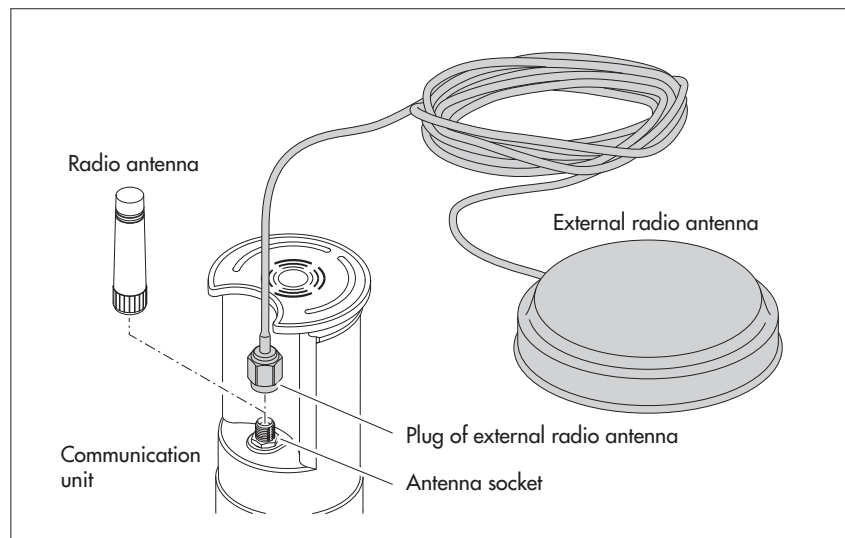
Note

▶ When installing an external radio antenna, the minimum distance to people and other electrical equipment or antennae must be at least 20 cm.
▶ Additional accessories for optimizing the radio conditions at the station are available on request (e.g. plastic top caps, top caps with external or internal radio antenna).

8 Installing the OTT ecoLog 500 (3G) unit

The OTT ecoLog 500 (3G) is installed by hanging it into the observation well.
The necessary accessories and type of installation vary depending on the diameter
of the observation well and the design of the top cap:

▶ 2" observation wells   refer to 8.1
   OTT top cap **with** cut-out for adapter plate
▶ 4" or 6" observation wells,   refer to 8.2
   OTT top cap **with** cut-out for adapter plate
▶ Observation wells of 3" in diameter and above,   refer to 8.3
   Top caps **without** cut-out for adapter plate
▶ Special case: observation wells beginning at 3" in diameter   refer to 8.4
   without top cap, universal installation

Fig. 6: Accessories for installation – Part 1

1 = drilled hole for OTT ecoLog 500 (3G)
2 = cut-out for screws of the top cap
3 = cut-out for contact gauge

(Each adapter plate consists of two parts
and three bolts. In the figure, the adapter
plates are shown in installed condition (on
delivery, they are not installed). Further-
more, an O-ring is supplied with the
adapter plates.

Universal suspension bracket

1
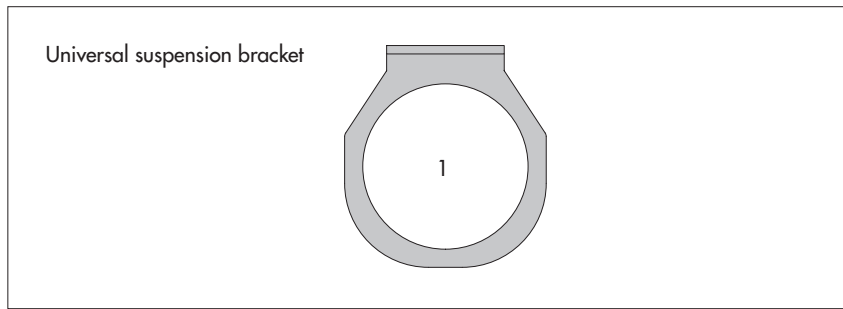
8.1 Installing the unit into 2" observation wells, top cap with cut-out

▶ Required accessories: 2" OTT top cap with cut-out

How to install the OTT ecoLog 500 (3G)

■ Preliminary work: If not already done, install batteries and SIM card, refer to Chapter 5.
■ Open the top cap.
■ Determine the current depth using a contact gauge and note the measured value.
■ Insert the pressure probe into the observation well.
■ **Slowly** and **carefully** lower the pressure probe by means of the pressure probe cable!
■ Insert the communication unit into the observation well until the upper part of the communication unit is fully seated on the top cap, refer to Fig. 8.
■ Set the operating parameters, refer to Chapter 9.
■ Close the top cap.

Fig. 8: Installing the OTT ecoLog 500 (3G) into a 2" observation well.

OTT top cap

Communication unit

Infrared interface
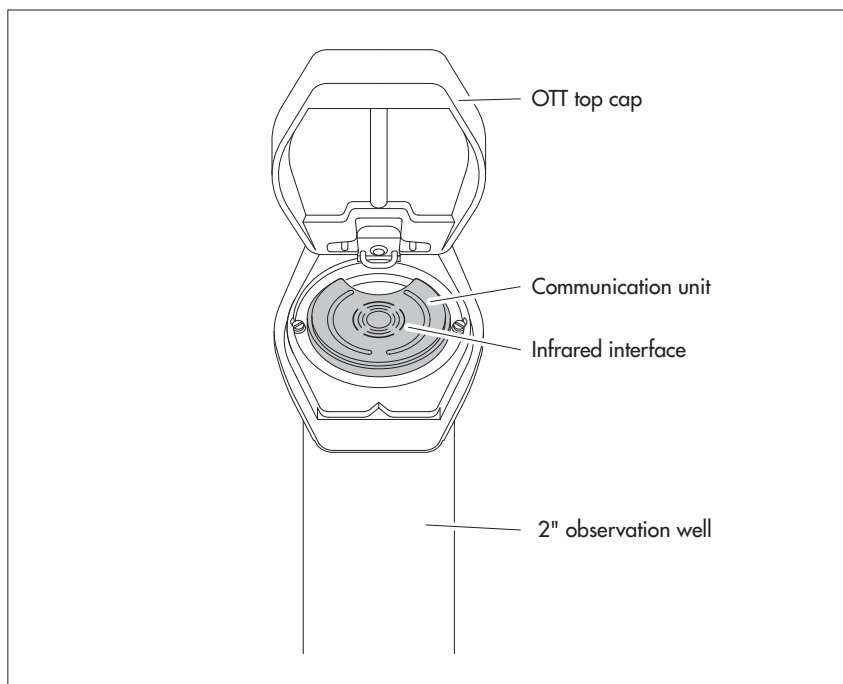
2" observation well

8.2 Installing the unit into 3", 4" or 6" observation wells, top cap with cut-out for adapter plate

▶ Required accessories: OTT top cap with appropriately sized cut-out and compatible adapter plate (incl. O-Ring).

How to install the OTT ecoLog 500 (3G)

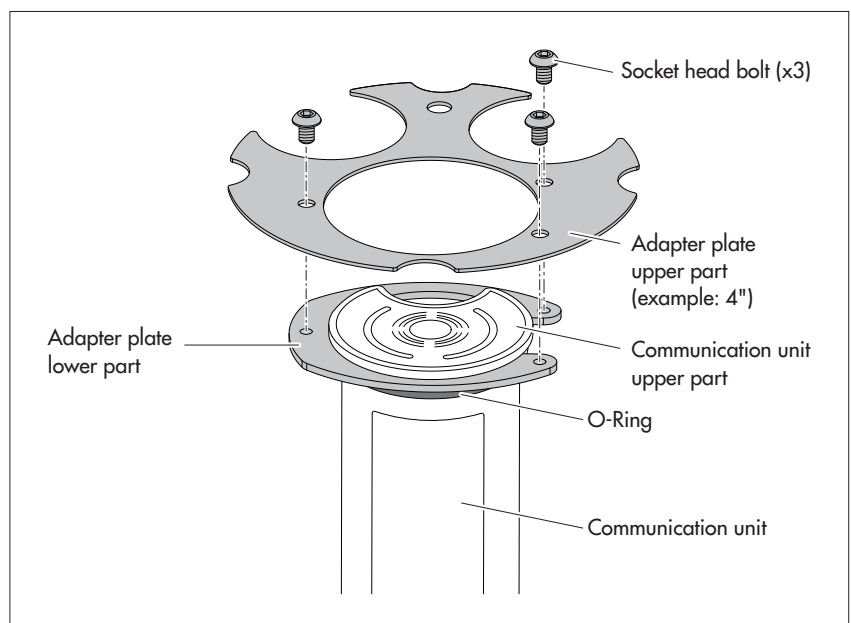■ Preliminary work: If not already done, install batteries and SIM card, refer to Chapter 5.
■ Put the O-ring over the upper part of the communication unit and slide 20 mm down.
■ Slide the lower part of the adapter plate (horseshoe-shaped) below the communication unit over the pressure probe cable and, on the communication unit, slide it up horizontally until it touches the O-ring.
■ Slightly tilt the lower part of the adapter plate and, while rotating it, slide it up over the O-ring.
■ Slide the O-ring and the lower part of the adapter plate up until the O-ring is seated in one of the grooves provided for it.
■ Assemble the required upper part of the adapter plate (3", 4", or 6") as shown in Figure 9 with the lower part using three M 2.5 socket head bolts.
■ Open the top cap.
■ 3" observation wells: Determine the current depth using a contact gauge and note the measured value.
■ Insert the pressure probe into the observation well.
■ **Slowly** and **carefully** lower the pressure probe into the observation well with the pressure probe cable, refer to Fig. 10!
■ Insert the communication unit with adapter plate assembled into the observation well until the adapter plate and the upper part of the communication unit are fully seated on the top cap. Align as shown in Figure 11.
■ 4" and 6" observation wells: Use a contact gauge to determine the current depth and record it (in the adapter plate, there is a cut-out for the contact gauge).
■ Set the operating parameters, refer to Chapter 9.
■ Close the top cap.

Fig. 9: Install the adapter plate to the upper part of the communication unit.

Example: 4" observation well.

Socket head bolt (x3)

Adapter plate upper part (example: 4")

Adapter plate lower part

Communication unit upper part

O-Ring

Communication unit

Note

▶ As an alternative to the procedure described above, you may install the adapter plate independently of the communication unit. In this case, you have to feed the pressure probe through the O-ring and the hole in the adapter plate and to pull the entire pressure probe cable.

Fig. 10: Feed the communication unit and
adapter plate into the observation well.

Adapter plate

Communication unit
upper part

Cut-out for
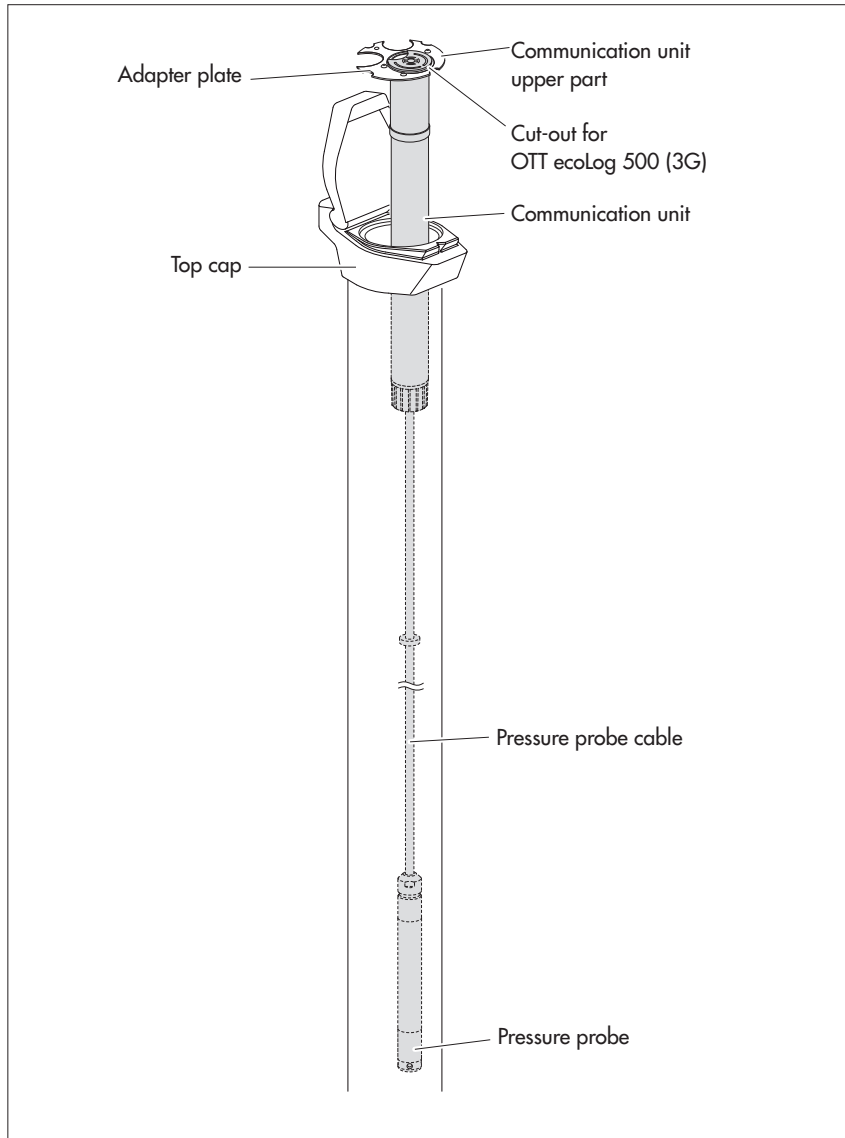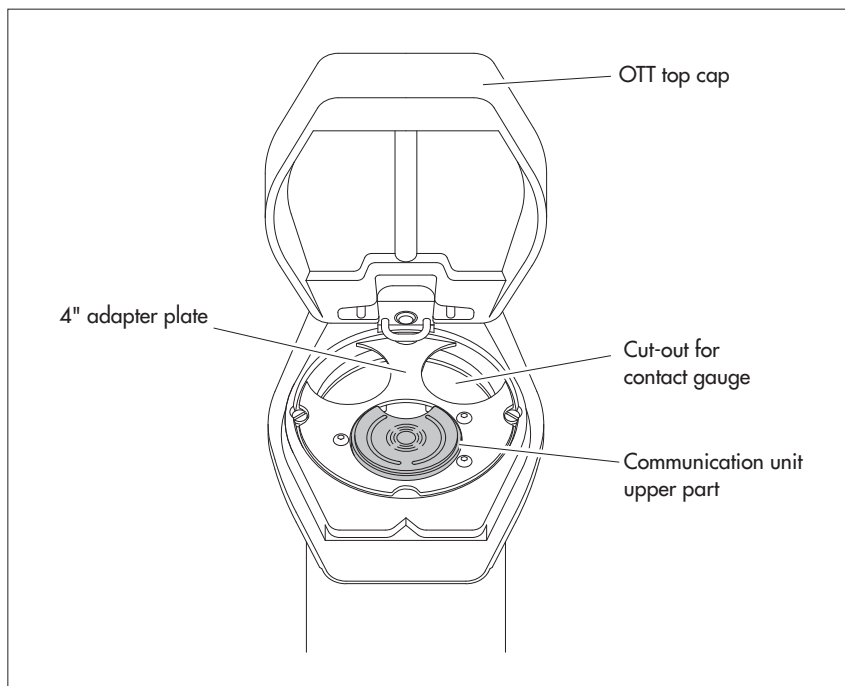OTT ecoLog 500 (3G)

Communication unit

Top cap

Pressure probe cable

Pressure probe

Fig. 11: Installing the OTT ecoLog 500 (3G)
into a 3", 4" or 6" observation well.

Example: 4" observation well.

OTT top cap

4" adapter plate

Cut-out for
contact gauge

Communication unit
upper part

8.3 Installing the unit into observation wells of 3" in diameter and above, top cap without cut-out for adapter plate

For this installation case, an individual solution to fasten the OTT ecoLog 500 (3G) must be found depending on the station. Example: fix the universal suspension bracket using an M6 hex head bolt/hex nut laterally to the upper end of the observation well.

▶ Required accessories: universal suspension bracket, mounting bolts, e.g.: M6 hex head bolt, washer, and M6 hex nut (all made of stainless steel).

How to install the OTT ecoLog 500 (3G)

■ Preliminary work: If not already done, install batteries and SIM card, refer to Chapter 5.
■ Open the top cap.
■ Drill 2 holes (Ø 6.5 mm, 20 mm apart) laterally into the upper end of the observation well.
  Please note: The universal suspension bracket is to be mounted in such a way that there is a gap of a few millimeters between the top cap and the infrared interface with the top cap closed. Otherwise there will be a risk of damaging the infrared interface when the top cap is closed, refer to Fig. 13.
■ Attach the universal suspension bracket to the observation well using two M6 hex head bolts, washers, and M6 hex nuts. Use the two lower of the three drilled holes of the universal suspension bracket, refer to Fig. 12.
■ Pass the pressure probe through the cut-out of the universal suspension bracket.
■ **Slowly** and **carefully** lower the pressure probe into the observation well with the pressure probe cable.
■ Pass the communication unit through the holes of the universal suspension bracket until the communication unit is seated on the universal suspension bracket, refer to Fig. 13.
■ Determine the current depth using a contact gauge and note the measured value.
■ Set the operating parameters, refer to Chapter 9.
■ Close the top cap.

Note

▶ If protection against vandalism is required M6 threads are to be tapped into the observation well instead of mounting the unit by means of hex nuts.

Fig. 12: Mounting diagram for universal suspension brackets in observation wells of 3" and above.

Example: 4" observation well

Minimum clearance (A) of the upper hole to the upper edge of the opened top cap: 43 mm!

2x hex nut, 2x washer

Cut-out for OTT ecoLog 500 (3G)

2x drilled hole, Ø 6.5 mm 20 mm clearance

A

Universal suspension bracket

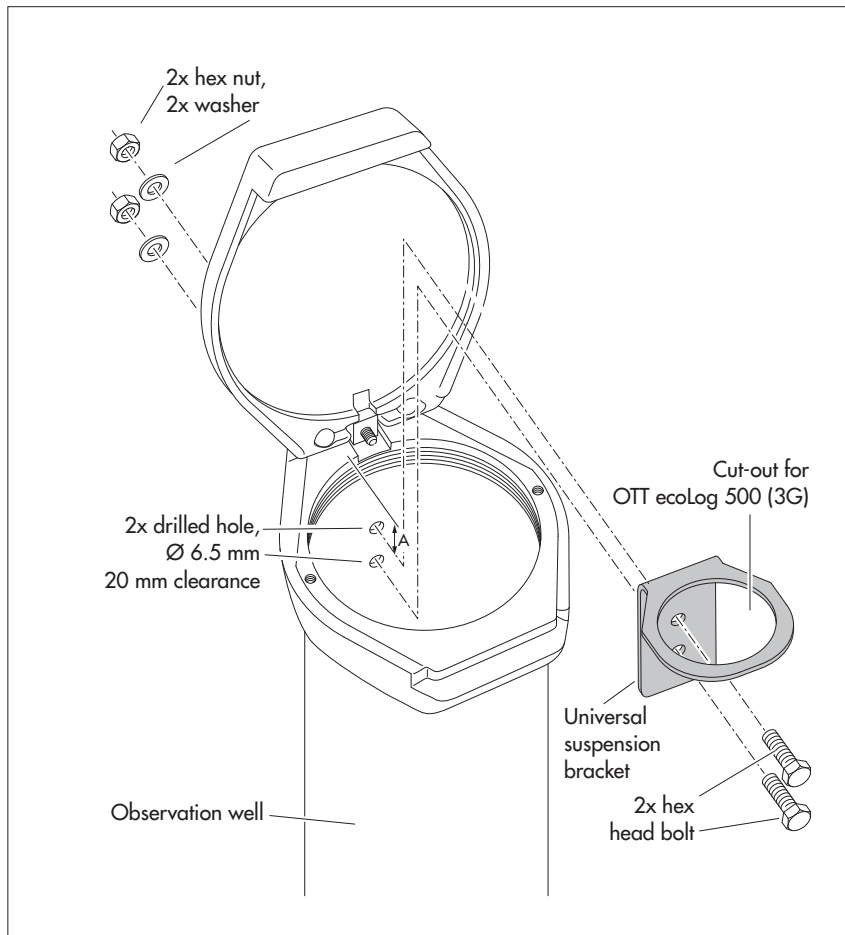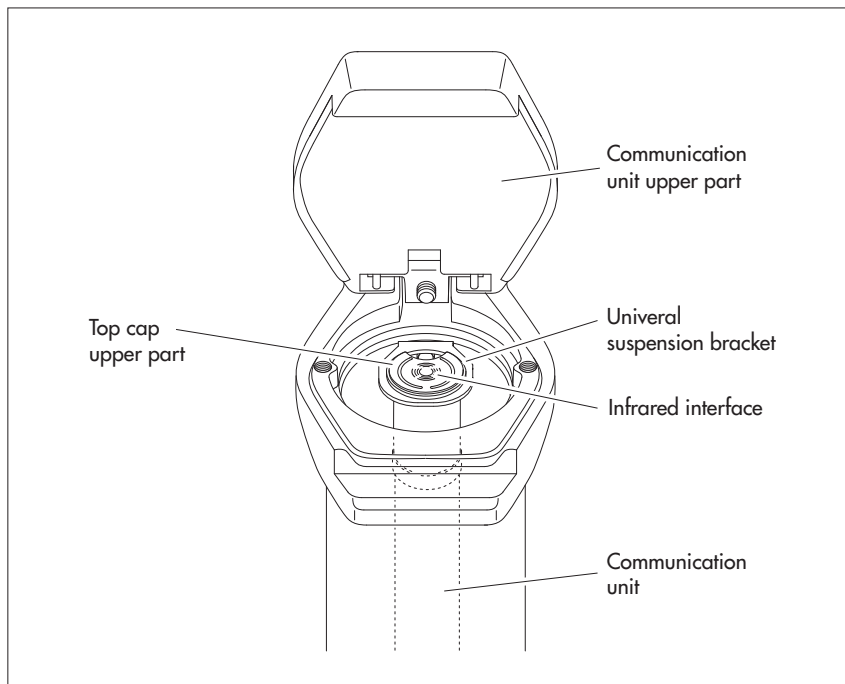2x hex head bolt

Observation well

Fig. 13: Installing the OTT ecoLog 500 (3G) into observation wells of 3" diameter and above with a top cap without cut-out.

Example: 4" observation well.

Communication unit upper part

Top cap upper part

Univeral suspension bracket

Infrared interface

Communication unit

8.4 Installing the unit into observation wells of 3" in diameter and above, without top cap, universal installation

For this installation case, an individual solution to fasten the OTT ecoLog 500 (3G) must be found depending on the station. Example: fix the universal suspension bracket using an M6 hex head bolt/hex nut laterally to the upper end of the observation well.

▶ Required accessories: universal suspension bracket, mounting bolts, e.g.: M6 hex head bolts, washers, and M6 hex nuts (all made of stainless steel).

How to install the OTT ecoLog 500 (3G) (example)

■ Preliminary work: If not already done, install batteries and SIM card, refer to Chapter 5.
■ Drill 2 holes (Ø 6.5 mm, 40 mm apart) laterally into the upper end of the observation well, refer to Fig. 14.
■ Attach the universal suspension bracket to the observation well using two M6 hex head bolts, washers, and M6 hex nuts. Use the uppermost and lowermost of the three drilled holes of the universal suspension bracket, refer to Fig. 14.
■ Pass the pressure probe through the cut-out of the universal suspension bracket.
■ **Slowly** and **carefully** lower the pressure probe into the observation well with the pressure probe cable.
■ Pass the communication unit through the holes of the universal suspension bracket until the communication unit is seated on the universal suspension bracket, refer to Fig. 13.
■ Determine the current depth using a contact gauge and note the measured value.
■ Set the operating parameters, refer to Chapter 9.

Fig. 14: Mounting diagram for universal suspension brackets in observation wells of 3" and above.

Example: 4" observation well

If required, you may fix the universal suspension bracket reversed by 180° as well. The socket head bolts will then be easily accessible. In small diameter observation wells, you may not be able to place the optical reading head on the infrared interface when establishing a communication link. In such a case, position the reading head in a maximum distance of 25 cm above the infrared interface.
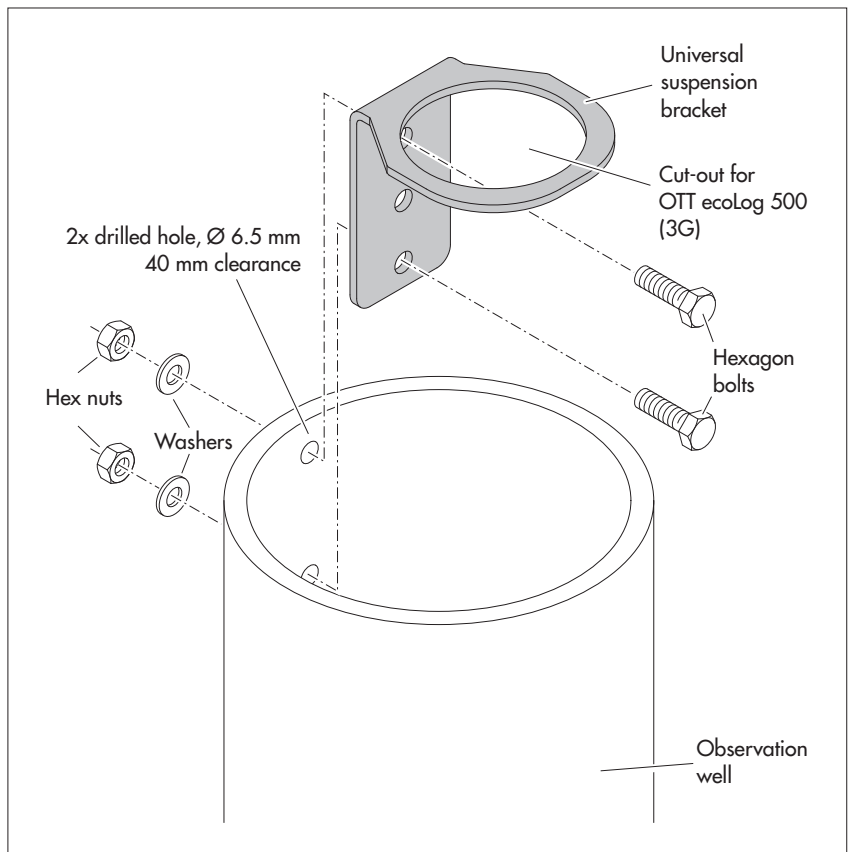
Note

▶ If protection against vandalism is required M6 threads are to be tapped into the observation well instead of mounting the unit by means of hex nuts.

9 Setting OTT ecoLog 500 (3G) operating parameters

To set the OTT ecoLog 500 (3G) operating parameters, you will need the "OTT Water Logger Operating Program" PC software (WBSPL0.exe). This software is found on the "OTT Water Logger Software" CD-ROM (accessory).

Hardware and software requirements: refer to CD product insert.

9.1 Installing the OTT Water Logger Operating Program

How to install the OTT Water Logger Operating Program

- Insert the OTT Water Logger Software CD-ROM into the PC drive.
- In the "\Software\Deutsch" [1] directory, start the "setup.exe" file (by e.g. double clicking the file symbol) → The Setup Assistant opens and guides you through the installation.
- Follow the installation instructions on the screen.

[1] Alternatively: change to the "\English", "\Français", or "\Español" directories.

9.2 Establishing the PC/OTT ecoLog 500 (3G) communication link (on site)

In the following chapters, establishing a communication link between the OTT ecoLog 500 (3G) and a PC is described, which is a pre-requisite for the subsequent steps. The following description illustrates the various methods of establishing this communication link.

The communication between the OTT ecoLog 500 (3G) and a PC is established contact-less via invisible infrared light (IrDA interface).

Required accessory:

▶ OTT IrDA-Link USB reading head

How to establish a communication link

- Start the operating program.
- Change the language for the operating program as required:
  press F3 function key (multiple times) until the required language appears.
- In the start window, press the "Setup device" button → The operating program displays the "Basic operation" window. No operating parameters for the OTT ecoLog 500 (3G) are visible yet.
- Connect the OTT IrDA-Link USB reading head to a USB port on the PC. (USB interface drivers must be installed, refer to separate installation instructions.)
- Place the OTT IrDA-Link USB reading head onto the OTT ecoLog 500 (3G) infrared interface, refer to Fig. 15.
- In the operating program, select the communication path "IrDA OTT IrDA-Link".

Notes

▶ The built-in infrared interface of a PC (standard for many notebooks) can only be used with the Windows 95 and Windows NT operating systems!

9.3 Establishing the communication link from remote (OTT ecoLog 500)

Note

▶ A remote communication connection can only be established with the OTT ecoLog 500 (not the OTT ecoLog 500 3G)!
In a 3G cellular network (UMTS/HSPA+), this is no longer possible for technical reasons. The circuit-switched service required for this purpose, i.e. CSD (Circuit Switched Data) is no longer available in 3G cellular networks.

If both installation and configuration of the OTT ecoLog 500 have been completed the communication link may also be established using the cellular network, e.g. for future modifications to the configuration. To perform these operations, the PC on which the operating program is executed must be connected to a wired or GSM modem. For more information, please refer to online help.

Please note: Establishing a communication link using the cellular network may take up to a minute!

Fig. 15: PC/OTT ecoLog 500 (3G) communication link.
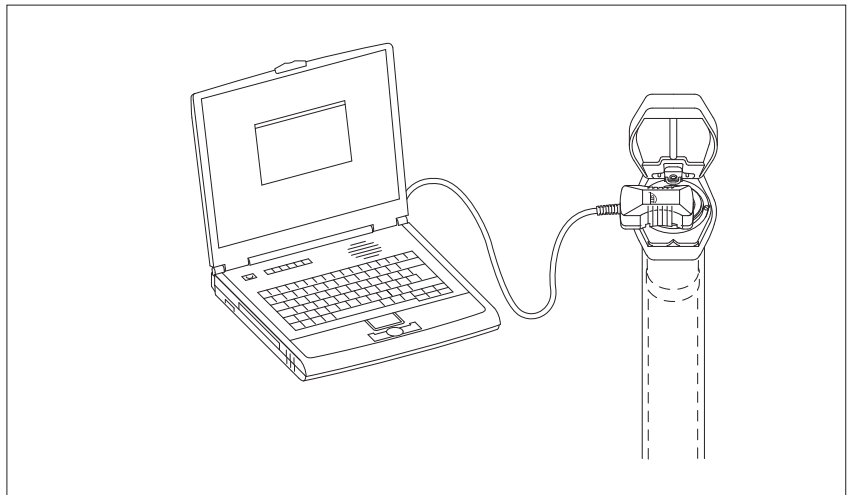
9.4 Setting OTT ecoLog 500 (3G) operating parameters

How to set the OTT ecoLog 500 (3G) operating parameters

- Click the "Connect" button (alternatively: menu "OTT ecoLog 500 (3G)", "Connect" function) → The operating program will read the current operating parameters of the OTT ecoLog 500 (3G).
- Setting operating parameters, refer to pages 27/28.
- Optionally: "Set up cyclic data transmission via SMS" or "Set up cyclic data transmission via GPRS(/3G)", refer to pages 26/27.
- Set date/time: Accept the proposed PC date/time or individually set the date/time using the "Set date/time" function, also refer to Chapter 15.
  Please note: The operating program automatically corrects any Daylight Saving Time setting on the PC.
- Click the "Save to device" button → "Warning: Reset OTT ecoLog 500 (3G) and delete data memory additionally?" Confirm by clicking "Yes" (recommended for initial installation and reinstallations).
  Please note: All measured values collected so far will be permanently lost!
- Check the level of the measured value set (pressure sensor), refer to Chapter 10.
- Remove the OTT IrDA-Link USB reading head.
- Close the top cap/observation well cover.

Setting up the cyclic data transmission via SMS [1]

- Enable the "SMS data transmission active" check box.
- If necessary: Enable the "Authorize Roaming " and/or "Store GSM signal strength" check boxes.
- Click the "Settings modem" button → The operating program starts a wizard for setting all the necessary operating parameters.
- Enter the receiver phone no. for the data SMS (phone number of a large account or for a PC connected to a cellular modem).
- Click the "Next" button.
- If necessary: enter SIM PIN (4-digit) of the SIM card.
- Click the "Next" button.
- Set or enter the SMS-C phone no. of the network operator (phone number of the SMS service center. By default, the SMS-C phone number is already saved on the SIM card → In this case, set to "SIM card".)
- Click the "Next" button.
- Select the mode of the SMS transmission.
- Click the "Next" button.
- Set the interval for transmitting the stored values.
- Click the "Next" button.
- Set the offset time for the transmission interval.
- Click the "Exit" button.
- Finally check the settings and correct as necessary.
- Click the "OK" button.

[1] For further information, refer to online help.

Setting up the cyclic data transmission via GPRS(/3G) [1]

■ Enable the "GPRS(/3G) data transmission active" check box.
■ If necessary: Enable the "Authorize Roaming " and/or "Store GSM signal strength" check boxes.
■ Click the "Settings modem" button → The operating program opens a window displaying several tabs for setting all the necessary operating parameters.
■ Make the required settings in the "General", "Operator", "FTP" and "Time sync." tabs. **Please note:** The SIM PIN for the SIM card used should be disabled! Otherwise enter the SIM PIN for advanced operation in the "Modem/ITC" tab.
■ Click the "OK" button.

[1] For further information, refer to online help.

Fig. 16: Setting the OTT ecoLog 500 (3G) operating parameters using the OTT Water Logger Operating Program.
The "Advanced operation …" button is only visible, if the "Advanced operation …" check box is enabled in the "Options" window. The figure shows, as an example, the window for setting up the OTT ecoLog 500 operating parameters.

OTT ecoLog 500 (3G)

▶ Site number   station number, 10 characters (alphanumeric)
▶ Site name   station name, max. 40 characters (alphanumeric)

Water level/pressure · temperature

▶ Parameter number   sensor number, 4 characters (alphanumeric)

▶ Parameter name   sensor name, max. 40 characters (alphanumeric)

▶ Measurement type   Water level: depth or level · pressure

▶ Unit +   – Pressure sensor: m, cm, feet, inch / bar, psi
            – Temperature: °C · °F

Decimal places   fixed specification, depending on the units
                  – m: 3 or 2; cm: 1 or 0; feet: 2 or 1; inch: 1 or 0
                  – bar: 4 or 3; psi: 3 or 2
                  – °C: 1 or 2; °F: 1or 2

▶ Depth to water – set newly   For the "Water level · depth" measurement type: ☑ Enter contact gauge value

Water level – set newly   For the "Water level · level" measurement type: ☑ Enter staff gauge value
                                                                              (reference to level zero)

Pressure value – set newly   For the "Pressure" measurement type: ☑ Enter reference pressure

▶ Sample interval   5 s … 24 h: time delay at which the OTT ecoLog 500 (3G) records measured values and stores them (store only, if sample interval = mean interval). The sample interval is set to a fixed time pattern (e.g. sample interval of 10 minutes, time pattern …, 00:10, 00:20, 00:30, … .

▶ Storage interval   5 s … 24 h: time period for which the OTT ecoLog 500 (3G) calculates an arithmetic mean from the sample interval values and stores it. The storage interval must be equal to or larger than the sample interval. The sample interval must be contained in the storage interval as an integer number (e.g. sample interval: 10 minutes; storage interval: 1 hour → Every hour, the OTT ecoLog 500 (3G) stores an arithmetic mean from 6 sample interval values).

▶ Authorize Roaming   Allows the cellular modem to book into other, external cellular networks (not only into the cellular network specified by the SIM card). This might be of importance in regions that are located close to a border, in which a foreign cellular network may have better coverage but is more expensive.

▶ SMS data transmission active   Refer to "Setting up the cyclic data transmission via SMS".

▶ GPRS data transmission active   Refer to "Setting up the cyclic data transmission via GPRS(/3G)"; 3G data trans-
GPRS/3G data transmission active   mission (UMTS/HSPA+) is only available with the OTT ecoLog 500 3G

▶ Store GSM Signal strength   Stores the GSM signal strength in a separate channel. The sample interval in this channel is 24 hours (factory setting: Storage delta = 1); irrespective of this, the OTT ecoLog 500 (3G) saves 1 value per day in any case.

Other displays in the "Basic operation" window

▶ Measuring range	Measuring range of the pressure probe, refer to Fig. 1.
▶ System length	Cable length including communication unit/pressure probe, refer to Fig. 1.
▶ Date/time	Internal date/time of the OTT ecoLog 500 (3G).
▶ Battery lifetime (button)	The operating program calculates the approximate life of the different battery types based on the settings made (at −20 and +20 °C ambient temperature in each case).

Detailed information on the "Advanced operation" function can be found in the online help.

Factory settings

OTT ecoLog 500 (3G)

▶ Site number	OTT ecoLog 500 (3G) serial number
▶ Site name	ecoLog 500 1

	Water level/Pressure	Temperature
▶ Parameter number	0001	0002
▶ Measurement type	Water level · depth	
▶ Unit	m	°C
▶ Decimal places	2	1
▶ Sample interval	1 h	1 h
▶ Storage interval	1 h	1 h
▶ Modem connected	Enabled	
▶ Authorize roaming	Disabled	
▶ SMS data transmission active	Disabled	
▶ GPRS(/3G) data transfer active	Disabled	
▶ Store GSM signal strength	Disabled	

In addition, the OTT ecoLog 500 (3G) records the supply voltage at a sample and storage interval of 1 hour (refer to online help).

9.5 Saving/loading an OTT ecoLog 500 (3G) configuration

The "Load from PC" and "Save to PC" functions are designed to archive the OTT ecoLog 500 (3G) configuration on a PC. For example, you may configure multiple OTT ecoLog 500 (3G) units using the same configuration. Additionally, the "Load from PC" and "Save to PC" functions are required when using the "SMS command" function (refer to online help).

How to save a configuration

■ From the "File" menu, select the "Save configuration" function (or use the button) → The operating program saves the configuration under the name and number of the OTT ecoLog 500 (3G). When changes are made to a configuration that has already been saved, confirm by clicking "Yes" in the window "Warning. This configuration name already exists! Replace?" (otherwise, save the configuration under another station number).

How to load a configuration

■ From the "File" menu, select the "Load configuration" function (or use the button).
■ For an already opened configuration, confirm "Ignore changes?" message by clicking "Yes" (if necessary, save configuration in advance).
■ In the "Stored OTT ecoLog 500 (3G) configurations" window, select the configuration by double-clicking it → The operating program loads the configuration.

9.6 Importing/exporting an OTT ecoLog 500 (3G) configuration

To transfer an OTT ecoLog 500 (3G) configuration e.g. via USB flash drive or e-mail, the Import/Export functions are available. Similarly, a configuration can be sent via the Export function as an XML file to the OTT Hydras 3 user software. During this process, the OTT Hydras 3 user software creates the entire station/sensor configurations in an OTT Hydras 3 operating range.

Available export/import formats

▶ Export ("BIN" file)
▶ Export to a text file
▶ Export for the OTT Hydras 3 user software

▶ Import ("BIN" file)

The operating program stores all the necessary data of a configuration in a single "∗.BIN", "∗.TXT" or "∗.XML" file, depending on the export type.

How to export a configuration ("∗.BIN" file)

This export type is required to transfer an OTT ecoLog 500 (3G) configuration as a "∗.BIN" file. Using the "Import configuration" function, the configuration can be read back into the operating program.

■ From the "File" menu, select the "Export configuration" function.
■ In the "OTT ecoLog 500 (3G) – export configuration" window, edit the file name, if necessary, select the storage location, and click "Store" → The operating program saves the configuration in a "∗.BIN" file.

Note

▶ The file name of the "∗.BIN" file is arbitrary. The operating program suggests a combination of station number and station name.

How to export a configuration (text file)

This export type is required to transfer an OTT ecoLog 500 (3G) configuration for documentation purposes as a "∗.TXT" file. This "∗.TXT" file can be opened by means of any text editor or word processing program.

■ From the "File" menu, select the "Export text file" function.
■ In the "OTT ecoLog 500 (3G) – configuration" window, edit the file name, if necessary, select the storage location, and click "Store" → The operating program saves the configuration in a "∗.TXT" file.

Note

▶ The file name of the "∗.TXT" file is arbitrary. The operating program suggests a combination of station number and station name.

How to export a configuration (OTT Hydras 3)

This export type is required to transfer an OTT ecoLog 500 (3G) configuration to the OTT Hydras 3 user software. This "∗.XML" file is read in via the Hydras 3 function "File", "Import Station Configuration (XML)".

■ From the "File" menu, select the "Export Hydras 3 (XML)" function.
■ In the "OTT ecoLog 500 (3G) – XML configuration" window, check the file name, select the storage location, and click "Store" → The operating program saves the configuration in a "∗.XML" file.

Note

▶ The file name of the "∗.XML" file is arbitrary. To avoid affecting later data transfer, it should not be changed. The operating program proposes a combination of station number and station name along with the ending "∗.STATION.XML".

How to import a configuration

■ From the "File" menu, select the "Import configuration" function.
■ For an already opened configuration, confirm "Ignore changes?" message by clicking "Yes" (if necessary, save configuration in advance).
■ In the "OTT ecoLog 500 (3G) configuration import" window, select the appropriate "∗.BIN" file and click "Open" → The operating program reads in the configuration from the ∗.BIN" file. (Prior to this, save any configuration that is already open).

Note

▶ The factory default configuration is found on the "OTT Water Logger Software" CD-ROM.

10 Determining and displaying instantaneous values (Observer function)

For determining and displaying instantaneous values, the operating program includes a so-called "Observer". The Observer also allows a manually determined measured value, e.g. contact gauge value, to be entered into the datalogger (Observer registration).

Various options can be set concerning the observer:

▶ Options in the start window of the operating program:
  – Directly and exclusively opening the Observer, or
  – Opening of a window to set the operating parameters
▶ Effect of an optionally entered Observer registration (pressure sensor):
  – The Observer registration is only used as a check value or
  – the Observer registration leads to a value change (set offset)
▶ Suppress the display of the instantaneous value (pressure sensor) prior to entering an observer registration.

As an alternative to the following procedure, you may use a cellular phone to show instantaneous values by SMS messages or to make observer entries. This requires the "SMS info" feature to be enabled and set up. For more information, please refer to online help in the operating program.

How to set the Observer options

◾ Start the operating program.
◾ From the "File " menu, select the "Options" function. (If the option dialog cannot be called, a password must first be entered. Refer to Chapter 12.)
◾ Enable the checkbox(es) of the required Observer option(s):
  – ☑ Only observer mode
  – ☑ Do not calculate manual input value with scaling (only check value/no value change);
  – ☑ Suppress display of instantaneous value before input;
◾ Click the "OK" button.

Fig. 17: Input window to establish options for the observer.

For further information on protecting the operating program by means of a password refer to Chapter 14.
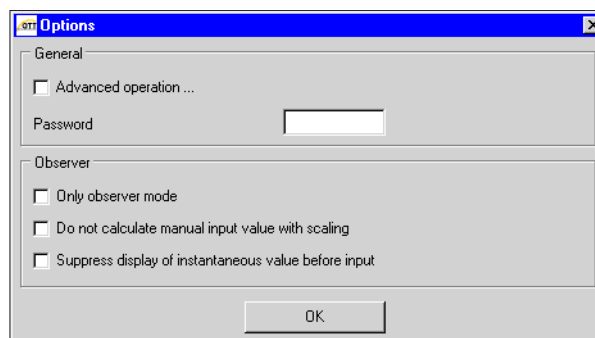
The combination of "Only observer mode" and a password protects the operating program against unauthorized input of operating parameters.

The "Advanced operation..." option displays an additional button in the window for setting the operating parameters.

How to open the Observer function

■ Start the operating program.
■ Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.
■ Depending on the option set: In the start window of the operating program, either select "View Instantaneous values" or "Setup device" and in the subsequent window, select the "View Instantaneous values" function in the "OTT ecoLog 500 (3G)" menu → The OTT ecoLog 500 (3G) starts an instantaneous value measurement and the "Observer" window opens:

Fig. 18: Display/input window "OTT Water Logger Operating Program – Observer".

The window displays the current instantaneous value for all measurements. Furthermore, the window displays the sensor number/name, the current battery voltage, the amount of power used from the batteries up to now, and the date and time.
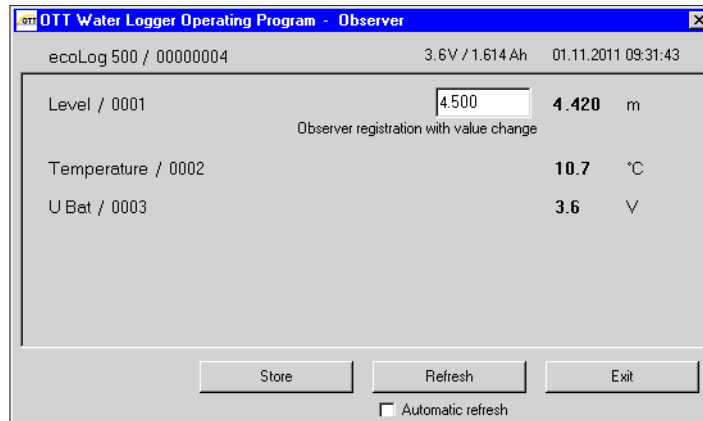
■ If necessary: Input Observer registration into the entry field of the pressure sensor and click on the "Store" button.
■ If necessary: Start new instantaneous value measurement: click on the "Refresh" button ("☑ Automatic refresh" starts an instantaneous value measurement every 5 seconds).
■ Exiting the Observer: Click the "Exit" button and close the operating program.

Notes

▶ The OTT ecoLog 500 (3G) stores each call of the Observer function in an info channel with date and time. After reading in and accepting into the OTT Hydras 3 user software, this information can be displayed in the evaluation window of a sensor using the "Info Data" > "Station" > Displays" function ("Observer registration general"). Similarly, they are visible via the "View data" > "Table" function of the operating program.
▶ If the "☑ Do not calculate manual input value with scaling" check box in the "Options" window is enabled, the OTT ecoLog 500 (3G) also saves the input check value as well as the current instantaneous value. After reading in and accepting into the OTT Hydras 3 user software, this information can be displayed in the evaluation window of a sensor using the "Info Data" > "Sensor" > "Displays" function ("Observer registration with check value). Similarly, they are visible via the "View data" > "Table" function of the operating program.

How to read data (on site)

- Start the operating program.
- Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.
- Press the "Download data" button in the start window → The operating program displays the available sensors and the possible period for downloading in the "Download data" window. If these values are not visible: Press the "Connect" button.
- Select the desired sensors or "All sensors".
- Select the desired read period or "All". (The row above the entry field shows the complete time period for which there are data.)
- Click the "Connect" button → The operating program copies the measured values from the OTT ecoLog 500 (3G) to the PC. The data is then available in the raw data directory of the operating program.
- If necessary: Change to the "View / Export data" function to display/export measured values and/or to export to another software application.
- Click the "Main menu" button.

Fig. 19: Downloading data.
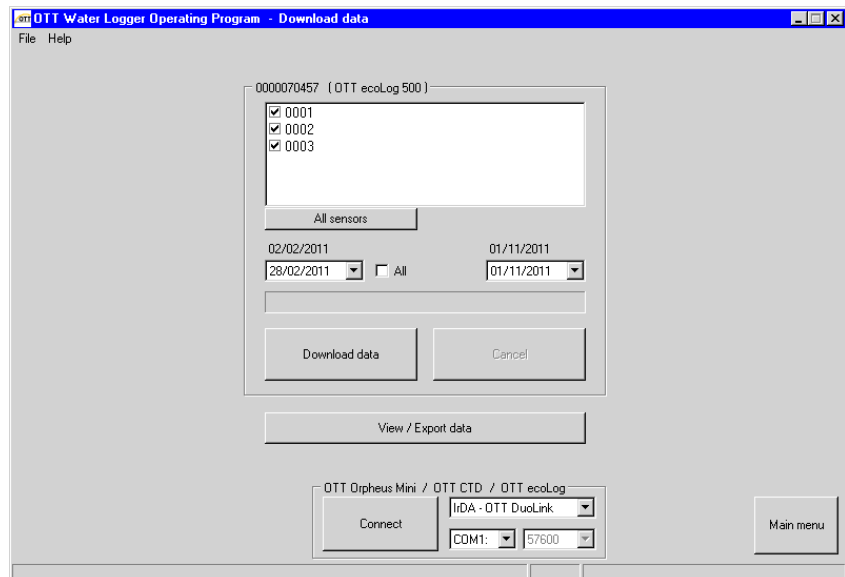
Possible alternatives for downloads:

▶ **Using the operating program and a cellular network (OTT ecoLog 500)**
In conjunction with a modem connected to the PC, a communication link may be established via a cellular network (read data remotely), refer to online help.
Note: A remote communication connection can only be established with the OTT ecoLog 500 (not the OTT ecoLog 500 3G)!
In a 3G cellular network (UMTS/HSPA+), this is no longer possible for technical reasons. The circuit-switched service required for this purpose, i.e. CSD (Circuit Switched Data) is no longer available in 3G cellular networks.

▶ **Using the "OTT Hydras 3 (Basic)" application software**
From the tree, select the desired station by double clicking it. In the following window, make the necessary settings and click the "Start" button. For further information, see the online help for the OTT Hydras 3 (Basic).

12 Exporting data

After downloading to the operating program, the measured value and information data can be found in the "RAWDATA" sub-directory of the program directory (default setting: "C:\Program files\OTT\OrpheusMini_CTD\RAWDATA"). To transfer to an external application, you may export the data in various formats:

▶ CSV – Structured text file in CSV format (Comma-Separated Values);
▶ Excel – Microsoft Excel spreadsheet program;
▶ OTT Hydras 3 – Raw data format for the OTT Hydras 3 user software;
▶ OTT MIS – OTT-specific file format for automatically importing into the measurement database of the OTT Hydras 3 user software.

Using the "Export options" dialog window, you may set the location for saving and, for the CSV format, various export parameters. The data will remain available in the sub-directory after export. If required, you may explicitly delete it.

Info data can only be exported to the OTT Hydras 3 user software.

How to export the data

Step 1 – Make export settings:

■ Click the "View / Export data" button in the start window.
■ In the "View / Export data" window, click the "Export options" button, refer to Fig. 20.
■ Set the path to the location of the required export format (default setting: "C:\Program files\OTT\OrpheusMini_CTD\Export"). No path can be set for the Excel format: The operating program automatically opens Microsoft Excel during export and displays the data in a new workbook. For the "Hydras 3" format, the "?" button can be used to automatically find the installation directory of OTT Hydras 3.
■ For the "CSV" format: set "Field separator", "Dec. separator", "Date format", and "Time format". For the date and time formats, the typical Windows place-holders may be used.

Step 2 – Export data:

■ From the list, select the desired station/sensor (multiple selections possible).
■ Click the "Export ..." button.
■ Confirm the message about successful export by clicking "OK".
■ If required, delete the exported data: Click the "Delete" button. (Station/sensor must still be selected.)
■ Confirm the message by clicking "Yes".

13 Displaying data

After downloading to the operating program, the measured value and information data can be found in the "RAWDATA" sub-directory of the program directory (default setting: "C:\Program files\OTT\OrpheusMini_CTD\RAWDATA"). For an initial check, you may display the data graphically and numerically and print them, if required.

How to display data graphically

■ Click the "View / Export data" button in the start window.
■ From the list, select the desired station/sensor (multiple selections possible - a maximum of 6 will be displayed; info data can only be displayed numerically).
■ Click the "Graphic" button → The operating program displays the window presenting the graphical view of the selected data;
  – Show ruler: "F12" function key. Move ruler: Arrow keys ← →.
  – Zoom in: Use the mouse to drag the desired area.
  – Zoom out: "F12" function key.
■ Print graphic: From the "File" menu, select the "Print" function.
■ Close graphic: From the "File" menu, select the "Exit" function (or ⊠).

How to display data numerically

■ Click the "View / Export data" button in the start window.
■ From the list, select the desired station/sensor (multiple selections possible, a maximum of 6 will be displayed).
■ Click on the "Table" button → the operating program displays the window with the numerical view of the data in the OTT data protocol;
  – Only display measured values: select "Values".
  – Highlight special areas (only with information data): Select "Observer & operation", "Alarm & limit", "Communication & faults", "Faults & service log".
■ Printing the numerical display: From the "File" menu, select the "Print" function.
■ Closing the numerical display: Select the "Exit" button (or ⊠).

How to delete data

■ From the list, select the desired station/sensor (multiple selections possible).
■ Click the "Delete" button.
■ Confirm the message by clicking "Yes".

Fig. 20: Viewing/exporting data.
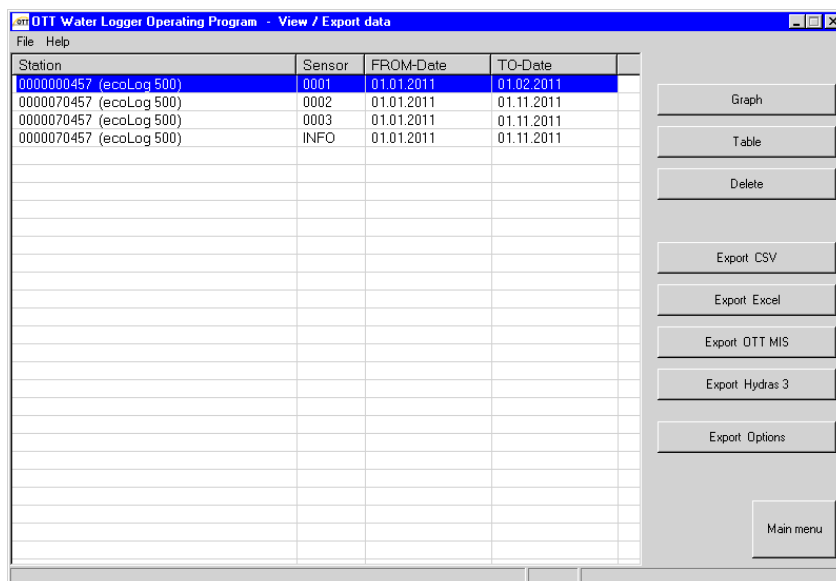
14 Protecting the OTT ecoLog 500 (3G) unit and the OTT Water Logger Operating Program using a password

To prevent unauthorized input of operating parameters, you may protect

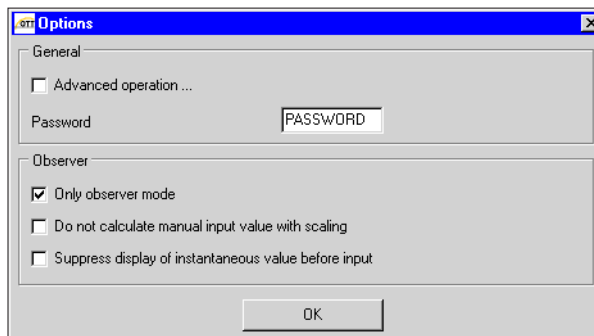▶ the OTT ecoLog 500 (3G) unit and/or
▶ the operating program:

using a separate password for each.

How to protect the operating program using a password

■ Start the operating program.
■ From the "File" menu, select the "Options" function.
■ Enter an eight-digit (max.) password into the "Password" input box. Allowed characters 0 … 9, A … Z. (This password is independent of the OTT ecoLog 500 (3G) password.)
■ Enable the "Only observer mode" check box.
■ Click the "OK" button.
■ Close the operating program → The operating program is now protected: The "Setup device" button in the start window is no longer visible.

Fig. 21: Protecting the operating program by means of a password – Input window for defining a password.

A password protected operating program is reasonable only if the operating program starts in Observer mode ("Only observer mode" check box enabled)!

Please note:

▶ If the password is lost, you can no longer configure or parameterize the OTT ecoLog 500 (3G) on this PC. If this occurs contact OTT HydroService.
▶ The password assigned here only applies to the operating program installed on this PC. The OTT ecoLog 500 (3G) unit is not protected by this password!

How to unlock a password-protected operating program

■ Start the operating program.
■ From the "File" menu, select the "Options" function.
■ Enter the password into the "OTT ecoLog 500 (3G)" window.

Fig. 22: Unlocking the operating program – Password input window.
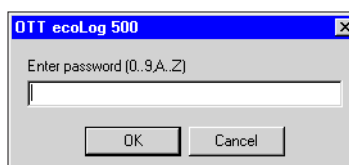
■ Click the "OK" button.
■ Disable the "Only observer mode" check box.
■ Remove the entry from the "Password" input box.
■ Click the "OK" button → The operating program is no longer password
protected.

How to protect the OTT ecoLog 500 (3G) using a password

■ Start the operating program.
■ Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters
9.2 or 9.3.
■ Click the "Setup device" button in the start window.
■ Click the "Advanced operation …" button.
(Button not visible? → Enable the "Advanced operation ..." check box
in the "Options" function in the "File" menu.)
■ Click the "Connect" button.
■ From the tree view, select "Communication Interface".
■ Enter a password of maximum eight characters into the "OTT ecoLog 500 (3G)
password" input box. Allowed characters 0 … 9, A … Z. (This password is
independent of the operating program password.)
■ Click the "Save to device" button.
■ Warning: "Reset OTT ecoLog 500 (3G) and delete data memory additionally?"
Confirm by clicking "No" → The OTT ecoLog 500 (3G) is now protected
against unauthorized operation.

Fig. 23: Protecting the OTT ecoLog 500
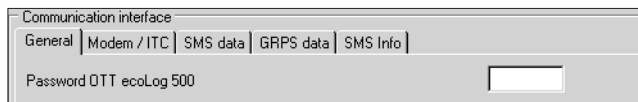by means of a password –
Input window for defining a password.

Please note: If the password is lost, you can no longer configure or parameter-
ize the OTT ecoLog 500 (3G). If this occurs contact OTT HydroService.

How to unlock a password-protected OTT ecoLog 500 (3G)

■ Start the operating program.
■ Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters
9.2 or 9.3.
■ Click the "Setup device" button in the start window.
■ From the "OTT ecoLog 500 (3G)" menu, select the "Enter password" function.
■ Enter password.
■ Click the "OK" button.
■ Confirm the "Password accepted! OTT ecoLog 500 (3G) unlocked" message by
clicking "OK".
■ Click the "Connect" button → The operating program downloads the current
OTT ecoLog 500 (3G) operating parameters.

Fig. 24: Unlocking the
OTT ecoLog 500 (3G) –
Password input window.
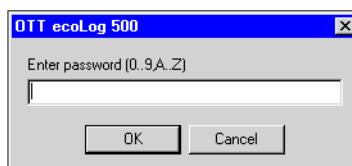
15 Setting date and time

The internal clock of the OTT ecoLog 500 (3G) is a high-accuracy realtime-clock. It runs as soon as batteries are installed in the OTT ecoLog 500 (3G). After the batteries are removed, the clock will continue to run for approximately 10 minutes. After a longer period of power loss, the OTT ecoLog 500 (3G) will lose the date and time. When batteries are reinstalled, the OTT ecoLog 500 (3G) adopts the date and time of the last stored measured value, with one minute added to the stored time. The date and time are set using the operating program.

How to set the date and time

■ Start the operating program.
■ Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.
■ Click the "Setup device" button in the start window.
■ Select the "Date/time" function in the "OTT ecoLog 500 (3G)" menu → The operating program reads the date and time from the OTT ecoLog 500 (3G) and opens the "OTT ecoLog 500 (3G) – date/time" window.

Fig. 25: Setting the OTT ecoLog 500 (3G) date and time.
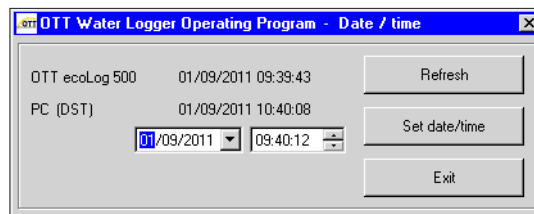
■ If necessary: click the "Refresh" button → The OTT ecoLog 500 (3G) reads the date and time again.
■ If necessary: Adjust the desired values in the two input fields.
■ Click the "Set date/time" button → The operating program sets the OTT ecoLog 500 (3G) date and time to the PC time/date or to the values set.
■ Click the "Exit" button.

Please note: If the PC is in Daylight Saving Time (ID: PC (DST)), the operating program automatically uses the standard time without DST correction. To obtain continuous time series, it is a good idea not to use Daylight Saving Time in the OTT ecoLog 500 (3G).
In connection with a GPRS(/3G) remote data transfer and the "Time synchronization" function, it is necessary to reference the time to UTC/GMT and to set the time zone of the station in the "Advanced operation", "OTT ecoLog 500 (3G)" window, refer to online help.

Note

▶ When the unit is put back into service, it may be appropriate to erase the data memory after having set date and time, refer to Chapter 16.

16 Erasing the data memory

Please note: After erasing the data memory, the measured values stored in the OTT ecoLog 500 (3G) are permanently lost! If necessary download measured values before erasing!

How to erase the data memory

- Start the operating program.
- Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.
- Click the "Setup device" button in the start window.
- Select the "Delete data memory" function in the "OTT ecoLog 500 (3G)" menu.
- Acknowledge the "Are you sure you want to delete data memory?" warning by clicking "Yes"→ The operating program erases the complete data memory of the OTT ecoLog 500 (3G) (all measurement channels including the info channel). The OTT ecoLog 500 (3G) then determines and stores the water level and the water temperature again using the sample interval settings set.

17 Updating the OTT ecoLog 500 (3G) firmware

If required, you have the option of updating the OTT ecoLog 500 (3G) firmware (operating system software). This makes sense, if e.g. devices delivered at different times are to receive the same operating system version. Updating is carried out via the operating program. According to availability, an updated version of the OTT ecoLog 500 (3G) firmware can be found on the internet site "www.ott.com" in the "myOTT" area.

How to update the firmware

- Download the new version of the firmware (File: e.g. "5544630293_01035_-el500NG.bin" or 5544830293_01000_el500NG.bin) from the internet site.
- Move the file "5544630293_XXXXX_el500NG.bin" or "5544830293_XXXXX-_el500NG.bin" to the directory, in which the operating program is located.
- Establish the PC/OTT ecoLog 500 (3G) communication link, refer to Chapters 9.2 or 9.3.
- From the "OTT ecoLog 500 (3G)" menu, select the "Firmware update" function.
- Confirm message by clicking "Yes" → The operating program copies the new firmware to the OTT ecoLog 500 (3G). The OTT ecoLog 500 (3G) then determines and stores the water level and the water temperature again using the sample interval settings set.

Please note: During updating process, avoid breaking the communication link (e.g. by accidentally removing the OTT IrDA-Link USB from the infrared interface of the OTT ecoLog 500 (3G)). If the communication link is aborted, the firmware will no longer be executable! Similarly, no other programs should be started or files opened during the copying process!

Notes

- ▶ If there are multiple ".bin" files in the directory you will have to select the required file manually.
- ▶ The measurements saved in the OTT ecoLog 500 (3G) are not lost after an update.

18 Maintenance work

18.1 Cleaning the pressure probe

Recommended interval: Every 12 months
In case of difficult local measuring conditions (heavy deposits): as required every 4 to 6 months.
(Measurements that are inaccurate or not plausible indicate a contaminated pressure sensor.)

How to clean the pressure probe

■ Open the top cap/observation well cover.
■ Completely remove the OTT ecoLog 500 (3G) from the observation well.
■ Remove the black protective cap.
■ Clean the pressure sensor carefully using a brush and water. Lime scale deposits can be removed using a common household scale remover. Make sure to follow the use and safety instructions for the scale remover!
■ Rinse the pressure probe **thoroughly** with clear water!
■ Reattach the black protective cap.
■ Reinstall the OTT ecoLog 500 (3G), refer to Chapter 8.
■ Determine current reference value by means of a contact gauge and enter it, refer to Chapters 9.4 or 10.
■ Close the top cap/observation well cover.

Fig. 26: Cleaning the pressure probe.

Black protective cap

Pressure probe with datalogger

Pressure sensor
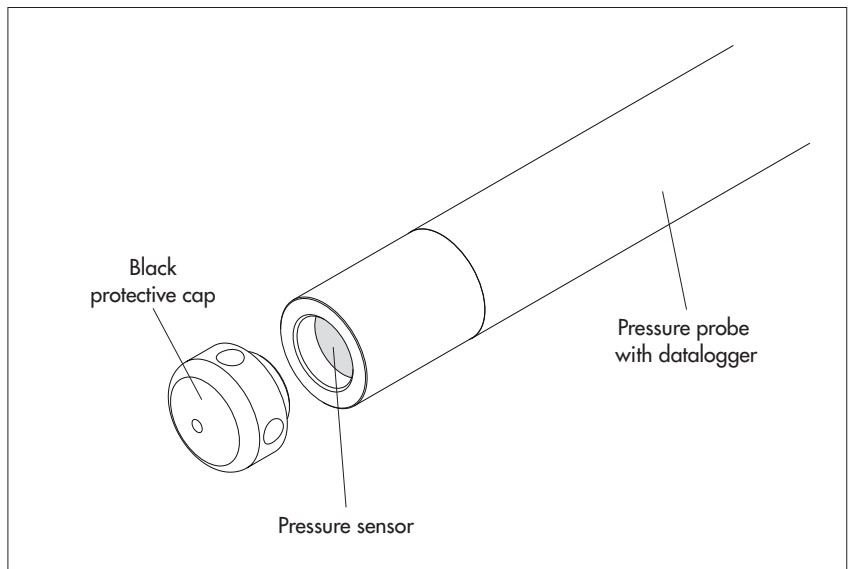
18.2 Replacing the desiccant capsules

|	
Recommended interval:	Depending on the level of air humidity at the station, every 12 to 24 months and when replacing the batteries. There is a humidity indicator on the desiccant capsule. When this indicator changes its color from blue to pink the desiccant capsule has to be replaced, irrespective of the time elapsed.
Quantity:	2 (1x pressure compensation capillary, 1x communication unit).

Notes

▶ Store the desiccant capsule only in its original packaging.
▶ Use only desiccant capsules that are fitted with a blue humidity indicator.

How to replace the desiccant capsules

A) Desiccant capsule for pressure compensation capillary

■ Open the top cap/observation well cover.
■ Pull and hold the communication unit approximately 1 m out of the observation well (a second person would be useful).
■ Remove the screw fitting from the communication unit.
■ Slide the cap and pipe casing of the communication unit approx. 50 cm towards the pressure probe cable. (The rubber stop located on the pressure probe cable (refer to Fig. 2) prevents the pipe casing from falling.)
■ Pull the desiccant capsule container of the pressure compensation capillary from the holder, as shown in Fig. 27.
■ Remove the cap of the container by rotating it counter-clockwise.
■ Remove the exhausted desiccant capsule.
■ Install new desiccant capsule. Labeling must face towards pressure compensation capillary.
■ Install the cap by rotating it clockwise.
■ Reinsert the container into the holder.

Fig. 27: Replacing the pressure probe desiccant capsule.

Container for desiccant capsule   Pressure compensation capillary desiccant capsule   Cap

Pressure compensation capillary
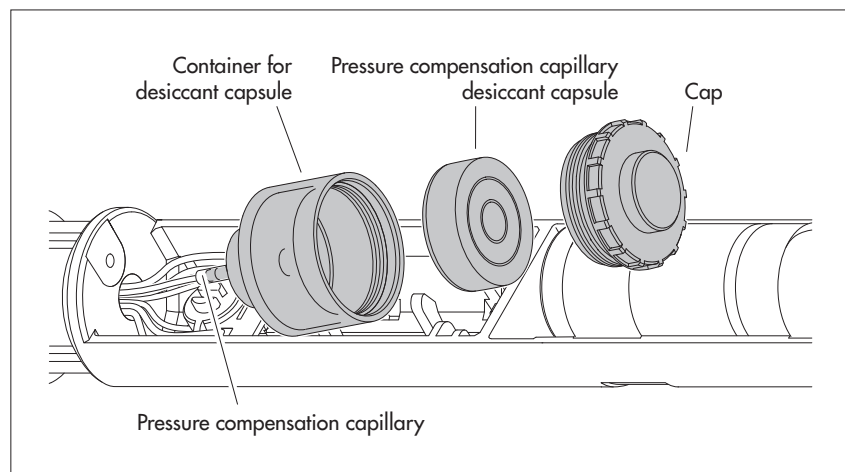
B) Desiccant capsule for communication unit

■ Remove the exhausted desiccant capsule of the communication unit, as shown in Figure 28.
■ Install new desiccant capsule.

Fig. 28: Replacing the communication unit desiccant capsule.

Communication unit desiccant capsule
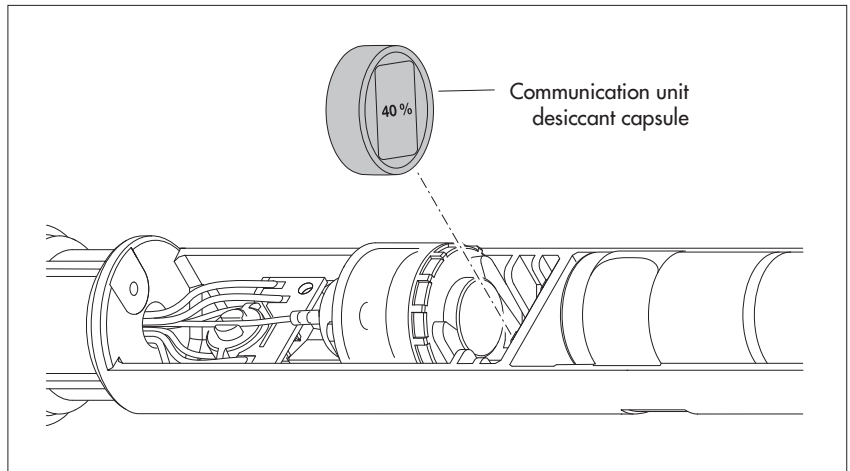
■ Slide the pipe casing of the communication unit back up to the stop.
  Please note: Do not bend or pinch the battery lead.
■ Reinstall the screw fitting to the communication unit.
■ Slowly and carefully reinsert the communication unit into the observation well.
■ Close the top cap/observation well cover.

18.3 Checking/replacing the batteries

Refer to Chapter 5.

19 Error messages

When faulty measurements or a malfunction occur, the OTT ecoLog 500 (3G) stores one of the following error messages in the data memory instead of a measured value.

▶ Err 00   Internal error (automated measurement)
▶ Err 01   Internal error (A/D conversion error)
▶ Err 03   Measuring range exceeded
▶ Err 10   Measured value (still) not recorded; „Err 10" indicates measured values that are missing from the database and that
          – have not yet been recorded, or
          – could not be determined due to a short-term, temporary fault (individual measured values). As these faults cannot be avoided in all cases due to technical reasons, they may also occur occasionally during regular operation.

Internal errors indicate a device fault, if they occur repeatedly.

20 Troubleshooting/remedy

**No communication possible
(operating program/OTT ecoLog 500 (3G))**

▶ Password programmed?
   → Enter correct password.
▶ Battery installed?
   → Install battery.
▶ Battery exhausted?
   → Replace the battery.
▶ Pressure probe cable damaged?
   → Send OTT ecoLog 500 (3G) to factory for repair.
▶ Infrared interface dirty?
   → Clean the infrared interface carefully using a damp, soft cloth.
▶ Setting measured value not possible?
   → Scaling module missing. Check configuration[1]
     (for advanced operation, refer to online help).

Communication starts and then aborts.

▶ Battery exhausted?
   → Replace the battery.

Faulty measured values

▶ Temperature values faulty
   → Check configuration[1] (for advanced operation, refer to online help).
▶ Pressure sensor values faulty
   → Check configuration[1] (for advanced operation, refer to online help).
   → Check the pressure compensation capillary in the communication unit (blocked?). Clean as necessary.
   → Check pressure sensor for contamination. Clean as necessary.

[1] The default factory configuration is located on the "OTT Water Logger Software" CD-ROM

No measured values in database

▶ Configuration incorrect?
  → Check configuration[1] (for advanced operation, refer to online help).
▶ Battery exhausted?
  → Replace the battery.

**Communication through cellular network not possible/
not successful**

▶ No transmission parameters (operator, etc) configured
  → Check the operating parameters entered, refer to Chapter 9.4.
▶ A remote communication connection cannot be established with the
  OTT ecoLog 500 3G
  → This is not a malfunction. In a 3G cellular network (UMTS/HSPA+), this is
    no longer possible for technical reasons. The circuit-switched service
    required for this purpose, i.e. CSD (Circuit Switched Data) is no longer
    available in 3G cellular networks.
▶ Battery exhausted?
  → Replace the battery.
▶ SIM card missing
  → Insert the SIM card, refer to Chapter 6.
▶ Incorrect PIN
  → Check PIN, refer to Chapter 9.4.
▶ GSM signal too low
  → Check whether an external radio antenna should be used, refer to
    Chapter 7.
▶ No measured values present (by transmitting data)
  → Wait for the next data interval.

[1] The default factory configuration is located on the "OTT Water Logger Software" CD-ROM.

21 Repair

▓ In case of a device malfunction, use Chapter 20, Troubleshooting/remedy to
see if you can resolve the problem yourself.
▓ In case of device failure, please contact the OTT repair center.

OTT Hydromet GmbH
Repaircenter
Ludwigstraße 16
87437 Kempten · Germany
Phone   +49 831 5617-433
Fax   +49 831 5617-439
repair@ott.com

Please note: Have a faulty OTT ecoLog 500 (3G) checked and repaired only
by the OTT repair center. Never attempt to repair the unit yourself! Any repairs or
attempted repairs carried out by the customer will void any warranty.

22 Notes about the disposal of old units

Within the member countries of the European Union
In accordance with the European Union guideline 2002/96/EC, OTT takes back
old devices within the member countries of the European Union and disposes of
them in an appropriate way. The devices concerned by this are marked with the
symbol shown aside.

▓ For further information on the return procedure, please contact your local sales
contact. You will find the addresses of all sales partners in the internet on
"www.ott.com". Please take into consideration also the national implementation
of the EU guideline 2002/96/EC of your country.

For all other countries
▓ After putting the unit out of service, properly dispose of the OTT ecoLog 500 (3G).
▓ Observe the regulations applicable in your country for the disposal of
electronic devices.
▓ Never dispose of the OTT ecoLog 500 (3G) in the normal domestic waste.

Materials used
Refer to Chapter 23, Technical data.

23 Technical data

Water level

Measuring range	0 ... 4 m water column (0 ... 0.4 bar)
	0 ... 10 m water column (0 ... 1 bar)
	0 ... 20 m water column (0 ... 2 bar)
	0 ... 40 m water column (0 ... 4 bar)
	0 ...100 m water column (0 ... 10 bar)
Resolution[1]	0.001 m; 0.1 cm; 0.01 ft; 0.1 inch
	0.0001 bar; 0.001 psi
Accuracy (linearity + hysteresis)	± 0.05 % full scale
Long-term stability (linearity + hysteresis)	± 0.1 %/a full scale
Zero	± 0.1 % full scale
Overload-resistant without permanent mechanical damage (pressure sensor)	
0 ... 0.4 bar	4 bar
0 ... 1 bar	10 bar
0 ... 2 bar	15 bar
0 ... 4 bar	25 bar
0 ... 10 bar	40 bar
Units	m, ft, inch, bar, psi, pascal
Pressure sensor	ceramic; temperature-compensated
Temperature-compensated operating range	−5 °C ... +45 °C (ice free)

Temperature

Measuring range	−25 °C ... +70 °C
Resolution	0.1 °C (calibrated: 0.01°C)
Accuracy	± 0.5 °C (calibrated: ± 0.1 °C)
Units	°C · °F
Power supply	Lithium battery, D type, 3.6 V / 13 Ah; or
	Lithium battery, DD type, 3.6 V / 26 Ah
Current consumption	
Sleep mode	100 µA
Read (IrDA)	76 mA
Measuring operation	40 mA
Mobile communication active, receiving	13 mA
Mobile communication active, transmitting	160 mA
Lifetime (1 hour sample interval, one transfer per day)	
Lithium battery (26 Ah)	> 10 years minimum
Lithium battery (13 Ah)	> 5 years minimum
Clock	
Design	Real-time clock
Accuracy	±1 minute/month (at +25 °C)
Buffer period for battery replacement	10 minutes max.
Interface	Infrared (IrDA)
Cellular network modems/frequencies	
OTT ecoLog 500	GSM/GPRS
	900/1800, 850/1900 MHz;
OTT ecoLog 500 3G	GSM/GPRS; UMTS/HSPA+
	900/1800, 850/1900 MHz;
	800/850, 900, AWS 1700, 1900, 2100 MHz
SIM card	Micro-SIM (Mini-UICC; 3FF)

[1] for value ranges ±32.750 m; ±3275.0 cm; ±327.50 ft; ±3275.0 inch; ±3.2750 bar; ±32.750 psi

Radio antenna		Built-in, robust and weather-proof; optional connection of an external antenna is possible (SMA connection); max. permitted antenna gain (incl. cable): max. 2.5 dBi. A minimum distance of 0.20 metres must be maintained between the radio antenna and people and between radio antenna and other electrical equipment/antennae!
Temperature range, operating		−30 °C … +85 °C
Temperature range, storage		−40 °C … +85 °C
Air humidity		5 % … 95 % (non-condensing)

Data memory

Measurement memory		4 MB
Number of measured values		Approx. 500,000
Number of logical channels		6 + 1 info channel
Physical channels (input signals)		Water level/pressure Temperature Supply voltage GSM signal strenght Minimum supply voltage during transmission via cellular network
Sample interval		5 seconds … 24 hours
Storage interval (mean interval)		5 seconds … 24 hours
Individually configurable functions		– Basic or advanced operation – 5 extended sample intervals with start/stop time indication, support for pumping tests – Selection of units – Number of decimal places – Pressure/level measurement or depth measurement – With consideration of the local gravitational acceleration – Display of instantaneous values with level monitoring function – Password protection – Measured value processing: Calculation of mean; delta storage; scaling function; extreme value storage; limit control of the sample interval – Virtual sensor/virtual terminal – Alarm management – Remote data transfer

Mobile communications functions	OTT ecoLog 500	OTT ecoLog 500 3G
SMS direct transmission	✓	✓
SMS command	✓	✓
Data retrieval via direct connection	✓	–
GSM/GPRS functions	✓	✓
UMTS/HSPA+ functions	–	✓

Mechanical Data

Can be installed in observation wells	
– Top caps with cut-out (OTT, HT)	2"
– With adapter plates for top caps With cut-out (OTT, HT)	3", 4", 6"
– With universal suspension brackets for top caps Without cut-out/universal installation	> 2"
Dimensions	
Communication unit (L x Ø)	520 mm x 50 mm
Pressure probe (L x Ø)	195 mm x 22 mm
System length (cable length including communication unit/pressure probe)	2 … 200 m ±1 % ±5 cm
Weight	
Communication unit (incl. lithium batteries, DD type)	Approx. 1.0 kg
Pressure probe	Approx. 0.300 kg
Pressure probe cable	Approx. 0.082 kg/m

Material	
Pressure probe housing	POM, stainless steel 1.4539 (904 L)
Seals	Viton
Separating membrane	Al2O3 ceramics (96 %)
Cable jacket	PUR
Communication unit housing	Aluminum, PA-GF
Type of protection	
Communication unit	IP 68
Pressure probe	IP 68
Desiccant	2 capsules (2.65 g silica gel), recommended replacement interval: Once per year

Performance classification of the sensors according to DIN EN ISO 4373

Measurement reliability	Performance class 1
Temperature range	Temperature class 2
Relative air humidity	Class 1

EU directives compliance the OTT ecoLog 500 (3G) complies with the EU directives applicable at the time of production; for details, see Declaration of Conformity (www.ott.com/resources)

$C \epsilon$

FCC ID	
OTT ecoLog 500	RI7T56KT1
OTT ecoLog 500 3G	RI7HE910

Appendix A – Note on Declaration of Conformity

If necessary, you can download the current version of the Declaration of Conformity for the OTT ecoLog 500 (3G) from our website as a PDF file: „www.ott.com/resources"!