

Return address:

OTT Hydromet GmbH
- Repair Center -
Ludwigstr. 16
87437 Kempten
GERMANY



Repair Order

To ensure a smooth repair process, please fill out this form completely and make sure the document does accompany the instrument(s) you need to return to OTT.

In case your instrument(s) is (are) not covered by warranty, we will let you have a quotation after the evaluation has been completed.

Sender

Company / Authority
Contact Person
Street
ZIP / City
Country
Phone Number for inquiry calls
E-mail-address
Ticket number (if available)

Differing Delivery Address (if applicable)

Company / Authority
Contact Person
Street
ZIP / City
Country

Differing Billing Address (if applicable)

Company / Authority
Contact Person
Street
ZIP / City
Country

Please list the unit(s) to be returned on the next page.

Please describe all symptoms, error messages etc. - kindly provide as many details as possible.

Instrument type	Serial number	Problem description	Error occurs...
			<input type="checkbox"/> permanently <input type="checkbox"/> intermittently
			<input type="checkbox"/> permanently <input type="checkbox"/> intermittently
			<input type="checkbox"/> permanently <input type="checkbox"/> intermittently

Additional Demand

Repair Quotation

In case the costs are not confirmed, we will invoice a service fee of **41,75 EUR per unit** for evaluation, assessment and issuing a repair quotation.

Data Recovery

Notes

Please print out the document and apply the paperwork to the outside of the shipping box. Make sure the documents are clearly visible. Thank you.